

Programat[®] CS4



Operating Instructions

CE

Table of Contents

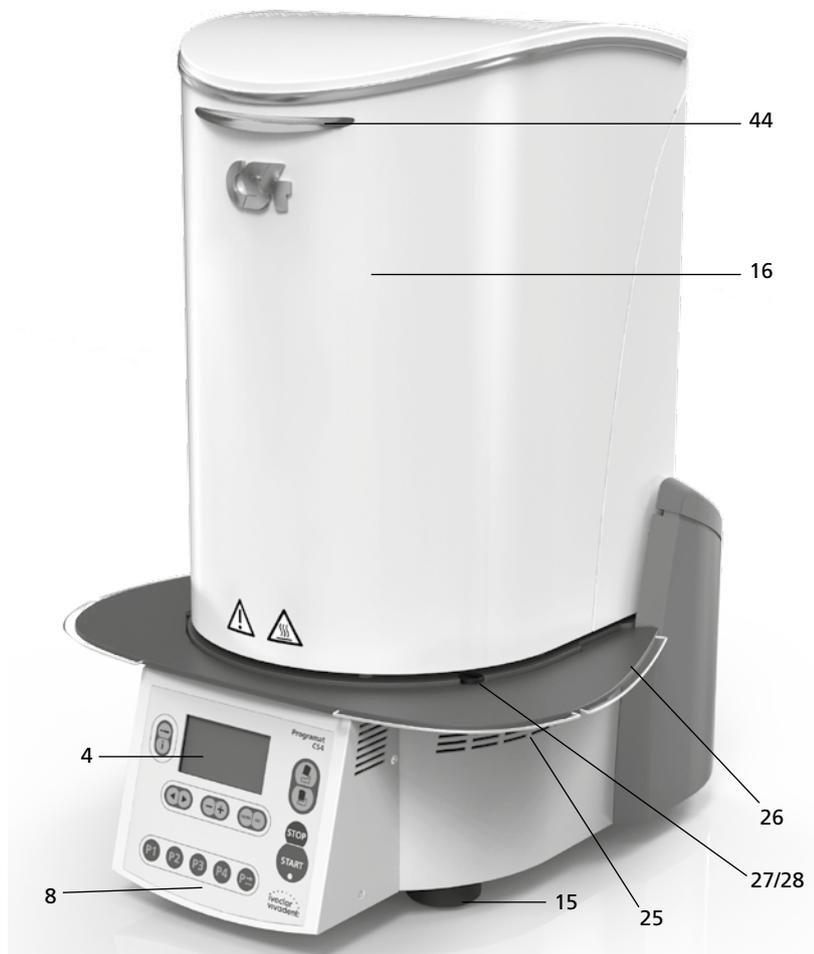
Views of the Furnace, List of Parts	4
1. Introduction / Signs and Symbols	8
1.1 Preface	
1.2 Signs and symbols	
1.3 Notes regarding these Operating Instructions	
1.4 Notes regarding the different voltage versions	
1.5 Notes on the images in the Operating Instructions	
2. Safety First	9
2.1 Indications	
2.2 Health and safety instructions	
3. Product Description	12
3.1 Components	
3.2 Hazardous areas and safety equipment	
3.3 Descriptions of functions	
3.4 Accessories	
3.5 Indications/contraindications	
4. Installation and Initial Start-Up	13
4.1 Unpacking and checking the contents	
4.2 Selecting the location	
4.3 Assembly	
4.4 Removing the furnace head	
4.5 Initial start-up	
5. Operation and Configuration	18
5.1 Introduction to the operation	
5.2 Explanation of the key functions	
5.3 Basic meaning of the display readouts	
5.4 Program structure	
5.5 Settable parameters and possible value ranges	
5.6 Settings / test programs and information	
5.7 Explanation of the display symbols	
5.8 Explanation of the acoustic signals	
5.9 OSD	
6. Practical Use	23
6.1 Switching on the furnace	
6.2 Loading for sintering programs	
6.3 Sintering procedure with a standard program	
6.4 Loading for glaze and crystallization programs	
6.5 Glazing and crystallizing procedure with a standard program	
6.6 Individual programs	
6.7 Additional possibilities and special features of the furnace	
6.8 Programming	
7. Maintenance, Cleaning and Diagnosis	26
7.1 Cleaning of the sintering chamber and the heating elements	
7.2 Monitoring and maintenance	
7.3 Cleaning	
7.4 Test programs	
7.5 Stand-by	
7.6 Temperature calibration	
7.7 Service hint	
8. What if ...	30
8.1 Error messages	
8.2 Technical malfunctions	
8.3 Repair	
9. Product Specifications	32
9.1 Delivery form	
9.2 Technical data	
9.3 Acceptable operating conditions	
9.4 Acceptable transportation and storage conditions	
10. Appendix	33
10.1 Program table	

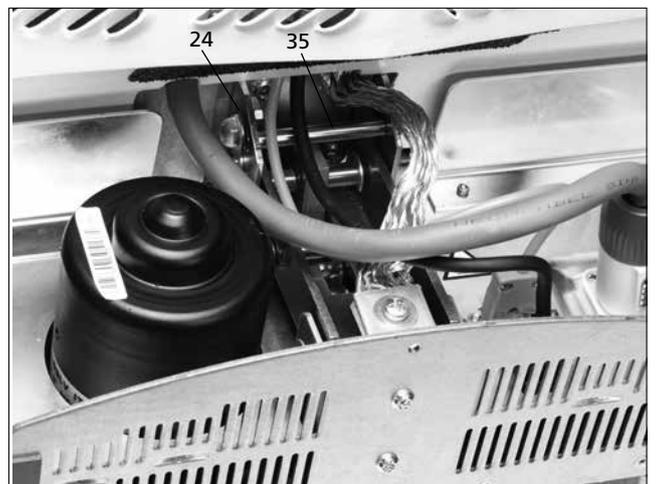
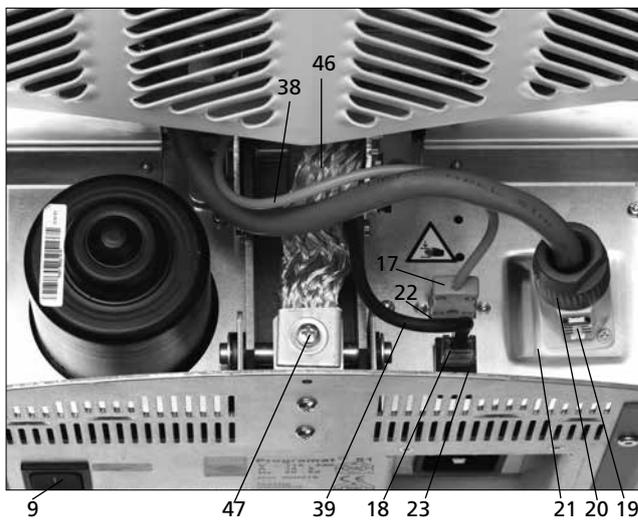
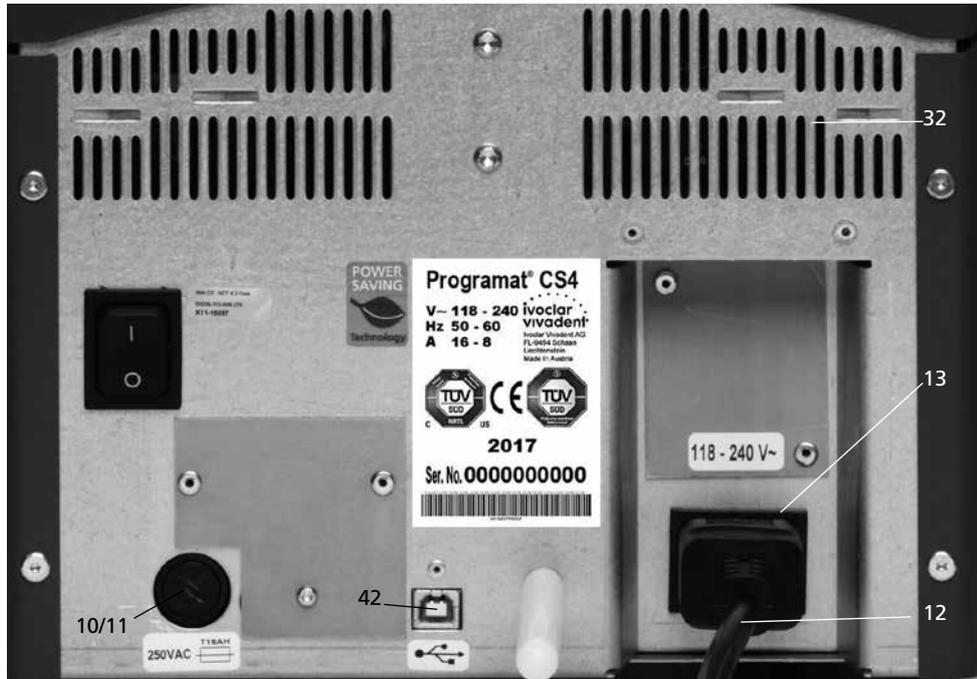
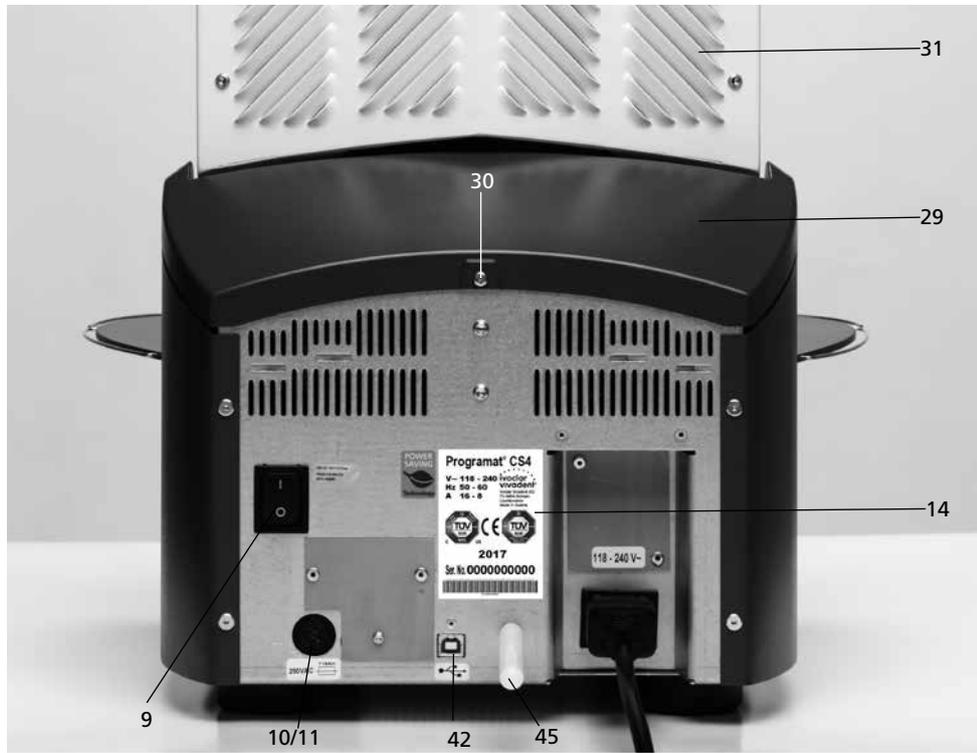
List of Parts

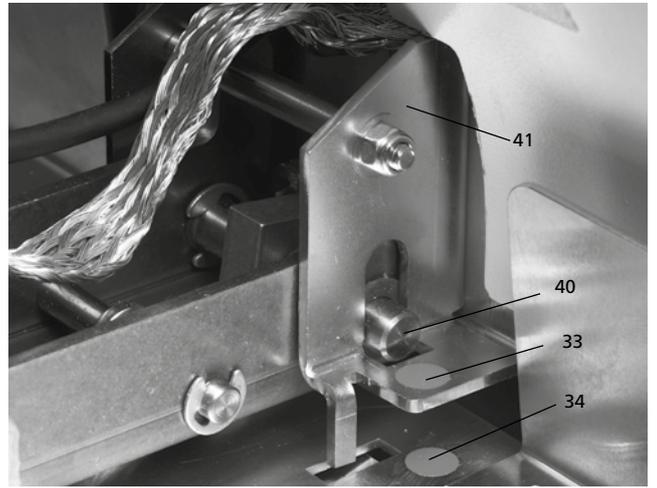
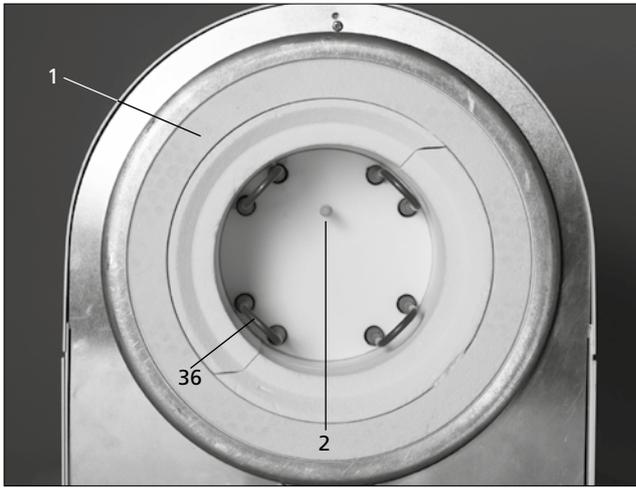
- 1 Insulation
- 2 Thermocouple
- 3 Sinter tray
- 4 Display
- 5 Frame plate
- 6 Sintering chamber
- 7 Furnace housing
- 8 Membrane-sealed keypad
- 9 On/Off switch
- 10 Heater fuse
- 11 Fuse holder
- 12 Power cord
- 13 Power socket
- 14 Rating plate
- 15 Furnace feet
- 16 Furnace head housing
- 17 Thermocouple plug
- 18 Power electronics plug
- 19 Plug fuse
- 20 Heater plug
- 21 Socket for the heater plug
- 22 Socket for the thermocouple plug
- 23 Socket for the power electronics plug
- 24 Leave spring
- 25 Air vents base
- 26 Cooling tray
- 27 Cooling tray fastening screw
- 28 Silicone washer
- 29 Hood
- 30 Attachment screw for hood
- 31 Air vents furnace head
- 32 Air vents rear panel
- 33 Furnace head mounting mark
- 34 Furnace base mounting mark
- 35 Furnace head mounting
- 36 Heating element
- 37 Sinter tray rest
- 38 Thermocouple cable
- 39 Power electronics cable
- 40 Connecting rod axis
- 41 Plug-in console
- 42 USB device interface
- 44 OSD
- 45 Spacer
- 46 Grounding band
- 47 Screw for grounding band



Please note that the list of parts applies to the entire Operating Instructions. These parts and their numbers are often referred to in later chapters.

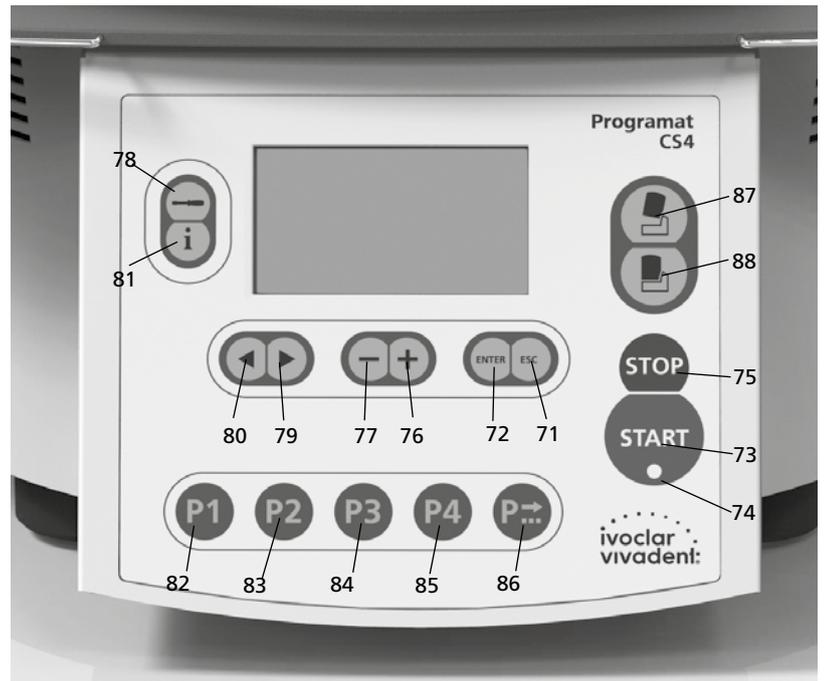




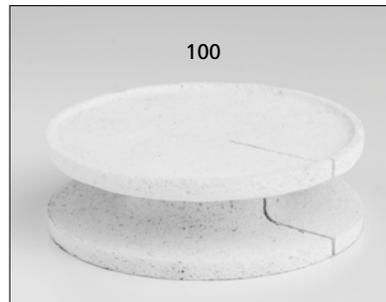


Operating unit:

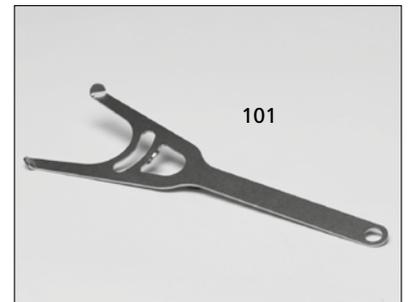
- 71 ESC key
- 72 ENTER key
- 73 Start key
- 74 Start LED
- 75 Stop key
- 76 + key
- 77 - key
- 78 Settings key
- 79 Cursor right key
- 80 Cursor left key
- 81 Information key
- 82 Program 1 key
- 83 Program 2 key
- 84 Program 3 key
- 85 Program 4 key
- 86 Next program key
- 87 Open furnace head
- 88 Close furnace head



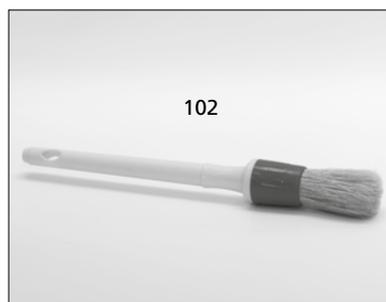
100 Sinter tray



101 Sinter tray fork



102 Cleaning brush



103 IPS e.max CAD Speed Crystallization Tray



1. Introduction / Signs and Symbols

1.1 Preface

Dear Customer

Thank you for having purchased the Programat® CS4. It is a sintering, glazing and crystallization furnace for **dentists**, who are in need of such a furnace for the CAD/CAM technique. The furnace enables sintering and glazing of ZrO₂ materials such as IPS e.max® ZirCAD as well as glazing and crystallization of IPS e.max CAD, for example. It has been especially designed and constructed for this purpose.

The Programat CS4 has also been designed according to the latest industry standards. However, inappropriate use may damage the equipment and be harmful to personnel. Please observe the relevant safety instructions and read these Operating Instructions carefully.

Enjoy working with the Programat CS4.

1.2 Signs and symbols

The signs and symbols in these Operating Instructions facilitate the finding of important points and have the following meanings:

Symbol	Note
	Risks and dangers
	Important information
	Contraindication
	Burn hazard
	Risk of crushing
	The Operating Instructions must be read.

1.3 Notes regarding the Operating Instructions

Apparatus: Programat CS4
Target group: Dentists, dental professionals

These Operating Instructions facilitate the correct, safe and economical use of the furnace.

Should you lose the Operating Instructions, extra copies can be ordered at a nominal fee from your local Ivoclar Vivadent Service Center or downloaded from the Internet free of charge (www.ivoclarvivadent.com).

1.4 Notes regarding the different voltage versions

The furnace has been designed for the following voltage range:

118–240V / 50–60 Hz

No manual switch-over is required for the use of the different voltage versions. Make sure that the local power supply complies with the voltage indicated on the rating plate before operating the furnace.



Only use the supplied original power cord. Do not use an inadequately measured replacement.

1.5 Notes on the images in the Operating Instructions

All images and illustrations in these Operating Instructions are used for exemplification and the details are not authoritative for the construction of the furnace. They are symbols which may slightly differ from the original, e.g. due to simplification.

2. Safety First

This chapter is especially important for individuals who work with the Programat CS4 or who have to carry out maintenance or repair work. This chapter must be read and the corresponding instructions followed!

2.1 Indications

The Programat CS 4 has been especially designed for the sintering and glazing of ZrO_2 materials such as IPS e.max ZirCAD as well as glazing and crystallization of IPS e.max CAD, for example. The Programat CS4 should be used for this purpose only. Other uses than the ones stipulated, e.g. cooking of food, firing of other materials etc., are contraindicated. The manufacturer does not assume any liability for damage resulting from misuse. The user is solely responsible for any risk resulting from failure to observe these Instructions.

Further instructions to assure proper use of the furnace:

- The instructions, regulations and notes in these Operating Instructions must be observed.
- The instructions, regulations and notes in the material's Instructions for Use must be observed.
- The furnace must be operated under the indicated environmental and operating conditions (see chapter 9).
- The Programat CS4 must be properly maintained.



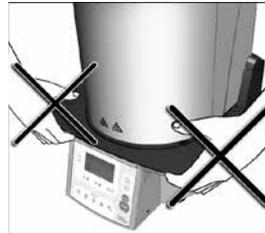
Do not use colouring liquids containing chlorine or hydrochloric acid in the Programat CS4 furnace. Due to the aggressive components of the liquids, the furnace surfaces or individual parts may be chemically corroded or damaged.

If colouring liquids containing chlorine or hydrochloric acid are used, irritating gases may develop during the heating phase.

2.1.1



Contraindication

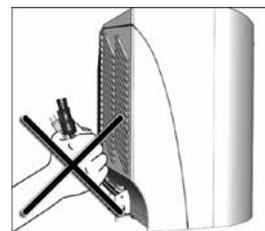


Do not carry the furnace by the cooling tray.

2.1.2



Contraindication

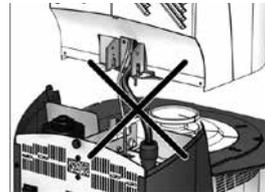


Do not carry the furnace head by the cables, since the cables and connections may be damaged.

2.1.3



Contraindication



The furnace head must not be removed from the furnace base as long as the furnace head is connected by means of the heater cable.

2.1.4



Contraindication

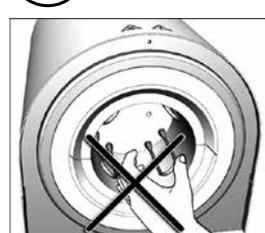


The furnace head is equipped with an electric drive and can be operated by means of the electronic controls. Never open the furnace head by hand, since this will damage the transmission.

2.1.5



Contraindication



Do not touch the thermocouple and the heating element in the sintering chamber. Avoid contact with the skin (grease contamination), as the parts may be prematurely damaged.

2.1.6



Contraindication



Never use the furnace without the sinter tray. Use only the original Programat sinter tray. Do not use the firing trays or honey-combed trays from conventional ceramic furnaces. Furthermore, check the sinter tray for damage, cracks or contamination before every program start. If the sinter tray is damaged, it must no longer be used. A maximum of one sinter tray is to be placed in the sintering chamber. Do not stack the sinter trays.

2.1.7



Contraindication

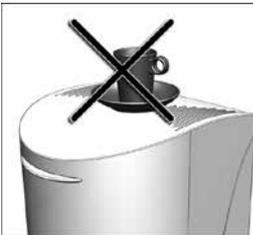


Sinter trays must not be placed in the area surrounding the firing plate, since this will obstruct the closing of the furnace head.

2.1.8



Contraindication

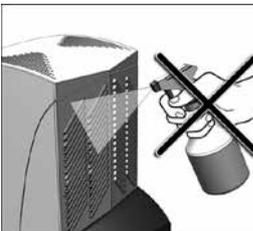


Foreign objects must not be placed on the furnace head or the air vents. Make sure that no liquids or other foreign objects enter the air vents, since this may result in an electric shock.

2.1.9



Contraindication

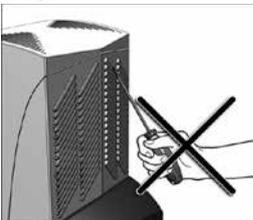


Make sure that no liquids or other foreign objects enter the furnace.

2.1.10



Contraindication



Do not insert any foreign objects into the air vents. There is a risk of electric shock!

2.1.11



Burn hazard



Never place objects in the hot firing chamber by hand, since there is a burn hazard. Always use the sinter tray fork supplied for this purpose. Never touch the hot surface of the furnace head, as there is a burn hazard. Please also observe the warnings on the furnace.

2.1.12



Risk of crushing / burn hazard

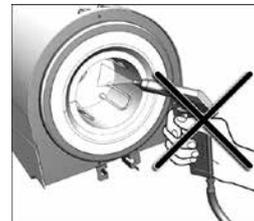


Never reach under the furnace head with the hand or other parts of the body during operation, since there is a risk of crushing and a burn hazard.

2.1.13



Risks and dangers



This product contains ceramic fibres and may release fibre dust. Do not use compressed air or blow on the furnace, thus distributing the dust in the environment, and observe the additional notes on page 11.

2.1.14



Risks and dangers



Do not use the furnace without spacer, since the distance to the back wall has to be kept!

2.1.15



Risks and dangers

The furnace must not be operated if the heating element in the sintering chamber is damaged. There is a risk of electric shock upon contact with the heating wire.

2.1.16



Contraindication



For safety reasons, the furnace must not be operated without the cooling tray.

2.1.17



Risks and dangers



The furnace must not be connected to the power supply without the rear cover in place.

2.2 Health and safety instructions

This furnace has been designed according to the applicable standards and has been shipped from the manufacturer in excellent condition as far as safety regulations are concerned. To maintain this condition and to ensure risk-free operation, the user must observe the notes and warnings contained in these Operating Instructions:

- The user must especially become familiar with the warnings and the operating conditions to prevent injury to personnel or damage to materials. The manufacturer is not responsible for damage resulting from misuse or failure to observe the Operating Instructions. Warranty claims cannot be accepted in such cases.
- Before switching on the furnace, make sure that the voltage indicated on the rating plate complies with your local power supply.
- The power socket must be equipped with a residual current circuit breaker.
- The furnace must be plugged into a socket with protected contacts.
- Place furnace on a fire-proof table: observe local regulations, (e.g. distance to combustible substances or objects etc.).
- Always keep the air vents at the rear of the furnace free from obstruction.
- Do not touch any parts that become hot during the operation of the furnace. There is a burn hazard.
- Clean the furnace only with a dry, soft cloth. Do not use any solvents! Disconnect power before cleaning and allow the furnace to cool down!
- The furnace must be cool before it is packed for transportation purposes.
- Use original packaging for transportation purposes.
- Before calibration, maintenance, repair or change of parts, the power must be disconnected and the furnace has to be cool if it has to be opened.

- If calibration, maintenance or repair has to be carried out with the power connected and the furnace open, only qualified personnel who are familiar with the risks and dangers may perform these procedures.
- After maintenance, the required safety tests (high voltage resistance, protective conductor, etc.) have to be carried out.
- Ensure that only fuses of the indicated type and rated current are used.
- If it is assumed that safe operation is no longer possible, the power must be disconnected to avoid accidental operation. Safe operation is no longer possible
 - if the furnace is visibly damaged
 - if the furnace does not work
 - if the furnace has been stored under unfavourable conditions over an extended period of time
- Use only original spare parts.
- The temperature range for faultless operation is +5 °C to +40 °C (+41 °F to +104 °F).
- If the furnace has been stored at very low temperatures or high atmospheric humidity, the head has to be opened and the furnace dried or left to adjust to room temperature for approx. 4 hours (do not connect the power yet).
- The furnace is tested for use at altitudes of up to 2000 m above sea level.
- The furnace may only be used indoors.
- Before leaving the factory, the furnace functions were tested for several hours. It is therefore possible that these tests have caused slight discolouration of the insulation. Nevertheless, your Programat CS4 is still a brand new furnace.



The Programat CS4 must not be used in the immediate vicinity of patients.



Any disruption of the protective conductor either inside or outside the furnace or any loosening of the protective conductor connection may lead to danger for the user in case of malfunction. Deliberate interruptions are not tolerated.



Materials developing harmful gases must not be fired.

Warning regarding the removal of the sintering chamber



This product contains ceramic fibres and may release fibre dust. Fibre dust has proved to be carcinogenic in animal experiments. The sintering chamber may only be dismantled by a qualified After Sales Service Centre. Information regarding the Safety Data Sheet is also available from your After Sales Service Centre.



Disposal:

The pump must not be disposed of in the normal domestic waste. Please correctly dispose of old furnaces according to the corresponding EU council directive. Information on the correct disposal may also be found on your local Ivoclar Vivadent homepage.

3. Product Description

3.1 Components

The Programat CS4 consists of the following components:

- Furnace base with electronic controls
- Furnace head with sintering chamber
- Sinter tray
- Crystallization tray
- Cooling tray
- Power cord
- Sinter tray fork
- Cleaning brush

3.2 Hazardous areas and safety equipment

Description of the hazardous areas of the furnace:

Hazardous area	Type of risk
Sintering chamber	Burn hazard
Opening and closing mechanism	Risk of crushing
Electric components	Risk of electric shock

Description of the safety equipment of the furnace:

Safety equipment	Protective effect
Protective conductor	Protection from electric shock
Electric fuses	Protection from electric shock
Furnace housing and end caps	Protection from electric shock, burning and crushing

3.3 Description of functions

The sintering chamber may be heated up to max. 1600 °C/2912 °F by means of a heating element. The process is controlled with the corresponding electronic controls and software. Moreover, the set and actual temperatures are continuously compared.

3.4 Accessories

- Sinter Furnace Temperature Checking Set UTH (880°C)
- Sinter Furnace Temperature Checking Set MTH (1500°C)

3.5 Indications/contraindications

Indications

- Sintering and glazing of ZrO₂ materials (e.g. IPS e.max ZirCAD)
- Crystallization and glazing (e.g. IPS e.max CAD)

Contraindications

- The Programat CS4 is not suitable as a ceramic furnace for dental laboratories.

4. Installation and Initial Start-Up

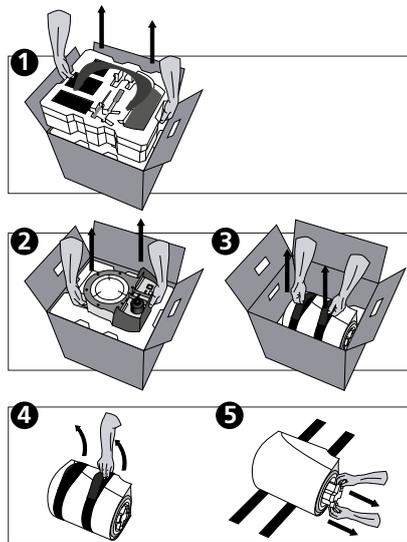
4.1 Unpacking and checking the contents

The packaging provides the following advantages:

- Reusable packaging
- Closing mechanism with integrated transportation grips
- Ideal protection by foam inserts
- Easy handling / optimum unpacking
- The packaging may be used in several ways (modules)

Remove the furnace components from their packaging and place the furnace on a fire-proof table. Please observe the instructions on the outer packaging.

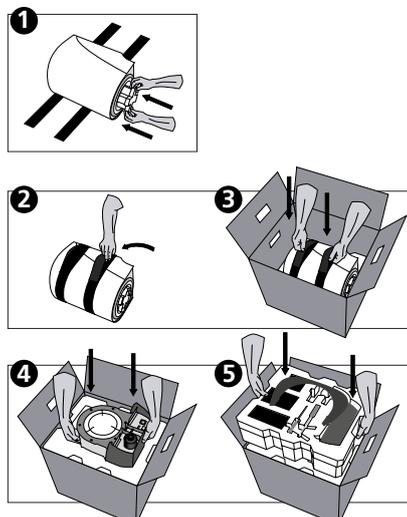
There are no special transportation grips on the furnace. Support the bottom of the furnace to carry it.



Check the delivery for completeness (see delivery form in Chapter 9) and transportation damage. If parts are damaged or missing, contact your local Ivoclar Vivadent Service Center. The packaging may be disposed of with the regular household refuse.

Packing and shipping of individual components

The packaging of the CS4 permits simple and safe shipping of individual components. Simply use the two corresponding inserts. Fold the side flaps.



We recommend keeping the original packaging for future service and transportation purposes.

4.2. Selecting the location

Place the furnace on a fire-proof, flat table using the rubber feet. Make sure that the furnace is not placed in the immediate vicinity of heaters or other sources of heat. Make sure that air may properly circulate between the wall and the furnace and that there is enough space for the swivel movement of the furnace head (at least 110 mm). Therefore, mounting the spacer (45) is absolutely mandatory. Also ensure that there is enough space between the furnace and the user, as the furnace releases heat during the opening of the furnace head.



The Programat CS4 must not be used in the immediate vicinity of patients.



The furnace should neither be placed nor operated in areas where there is an explosion hazard. The furnace must not be connected to the power supply prior to or during the assembly.

4.3 Assembly

Make sure the voltage indicated on the rating plate (14) complies with the local power supply. If this is not the case, the furnace must not be connected.



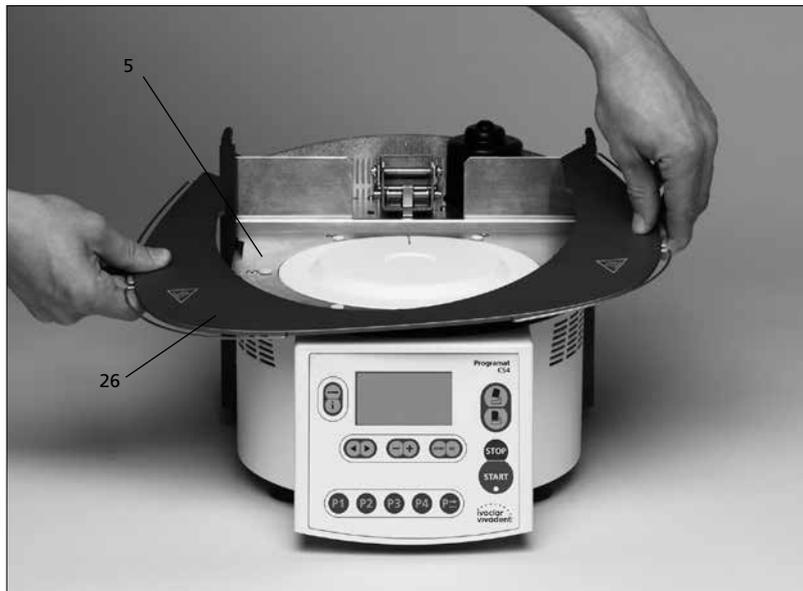
Step 1:

Assembling the cooling tray (26)

Remove both screws (27) including the silicone washers (28).



Place the cooling tray (26) on the frame plate (5). Make sure that the cooling tray is correctly positioned on the frame plate and that the danger symbols are visible from above.



Secure the cooling tray (26) with the two screws (27) including the silicone washers (28).



Step 2:
Mounting the spacer

The spacer (45) can be mounted to the rear of the furnace with the help of the fastening pin intended for this purpose.

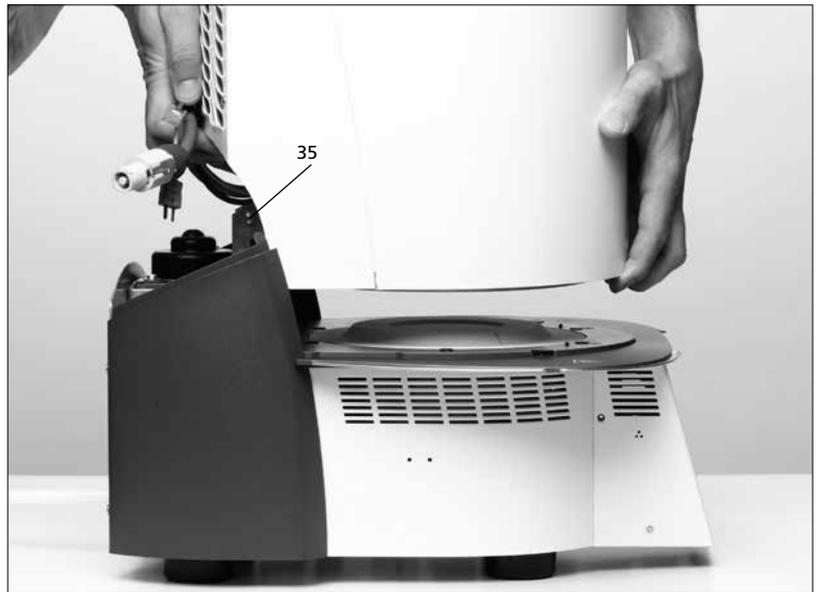
Press the spacer strongly against the rear of the furnace. For safety reasons, the spacer must always be mounted.



Step 3:

Mounting the furnace head

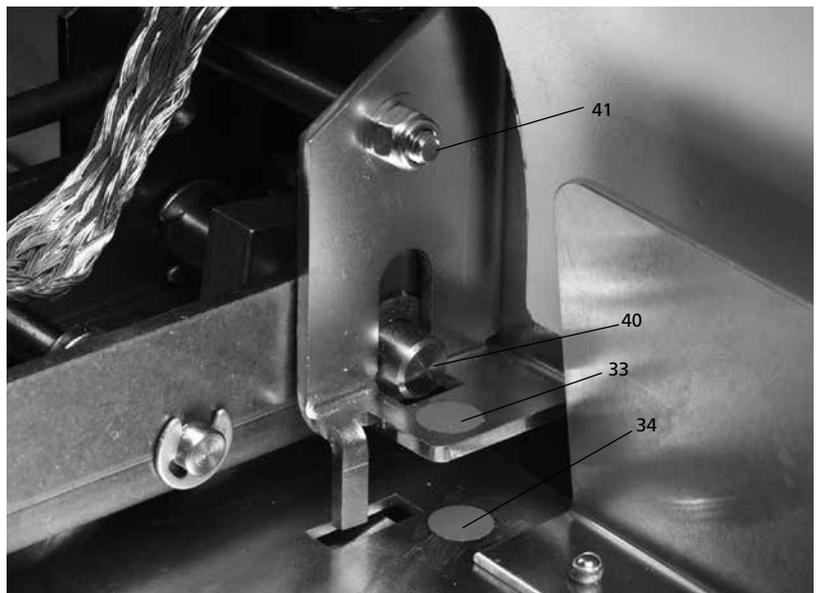
The complete furnace head is best mounted with the rear panel of the furnace pointing towards the user. Lift the furnace head with both hands as shown in the picture (with the rear hand gripping the holding area lined with sandpaper on the furnace head), and carefully position it on the furnace head mounting (35).



Ensure that the furnace head mounting mark (33) is aligned with the furnace base mounting mark (34).



Make sure that the sintering chamber and the insulation (1) are not damaged by mounting the furnace head.



Step 4:

Attaching the grounding band

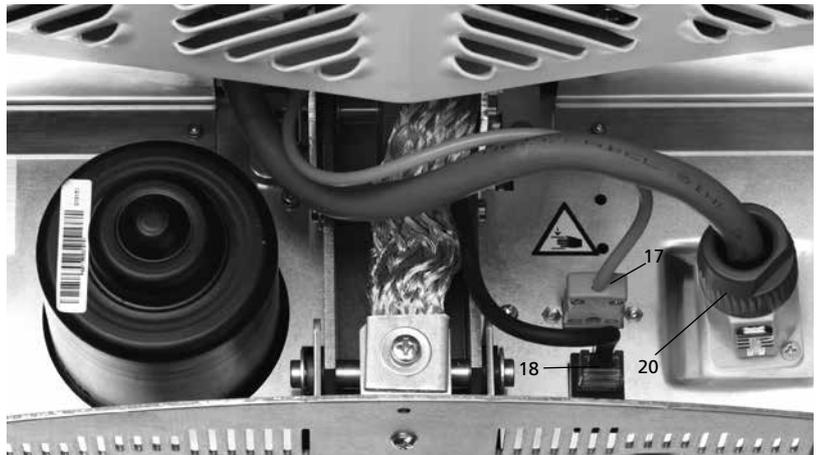
Attach the grounding band (46) to the corresponding connection of the furnace housing using the screw for the grounding band (47).



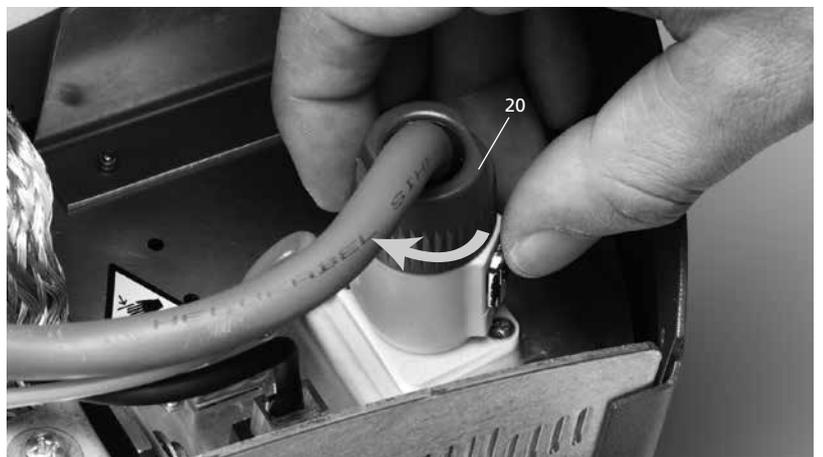
Step 5:
Making the connections

Connect the cables of the furnace head with the furnace base. Proceed as follows:

- Insert the thermocouple plug (17) (make sure that the polarity of the plug is correct)
- Insert the heater plug (20).
- Connect the power electronics plug (18)



Secure the heater plug (20) by turning it until it has been secured.



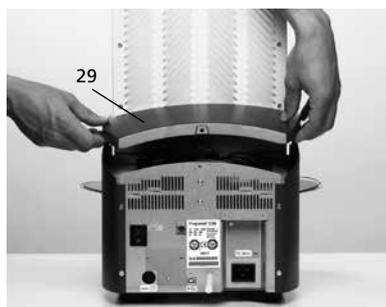
Step 6:
Mount the hood (29)

Once all cables are properly connected to the furnace base, the hood can be mounted.

Subsequently, secure the hood with the attachment screw (30).



The furnace may only be operated with the hood mounted.



Step 7:
Establishing additional connections

Power connection

Please make sure that the voltage indicated on the rating plate complies with the local power supply. Connect the power cord (12) with the power socket (13) of the furnace.



4.4 Removing the furnace head

Before the hood (29) is removed, the furnace has to be switched off, cooled down and the power cord (12) disconnected from the power socket (13).

1. Loosen the attachment screw (30) for the hood (29) and remove it
2. Remove the hood
3. Disconnect the thermocouple plug (17)
4. Disconnect the heater plug (20)
5. Disconnect the power electronics plug (18)
6. Loosen and remove the grounding band (46)
7. Press the leaf spring (24) with a finger, lift off the furnace head at the same time and remove it



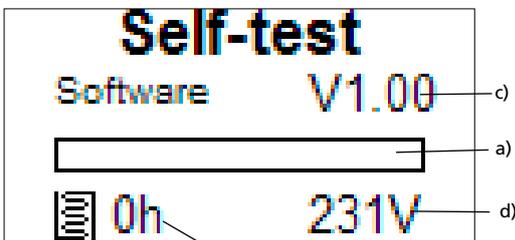
Make sure the furnace head has completely cooled down before it is removed (fire hazard).



4.5 Initial start-up

1. Connect the power cord (12) with the wall socket.
2. Put the On/Off switch (9) at the rear of the furnace on position "I".

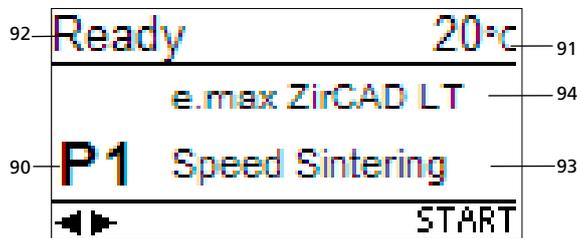
Subsequently, the furnace conducts an automatic self-test. The performance of all furnace components is automatically checked. The display shows the following indications during the self-test:



- a) Progress bar
b) Firing hours
c) Software version
d) Current supply voltage

Stand-by display

The stand-by display is shown after the self-test. The last program used before the furnace was switched off is loaded.



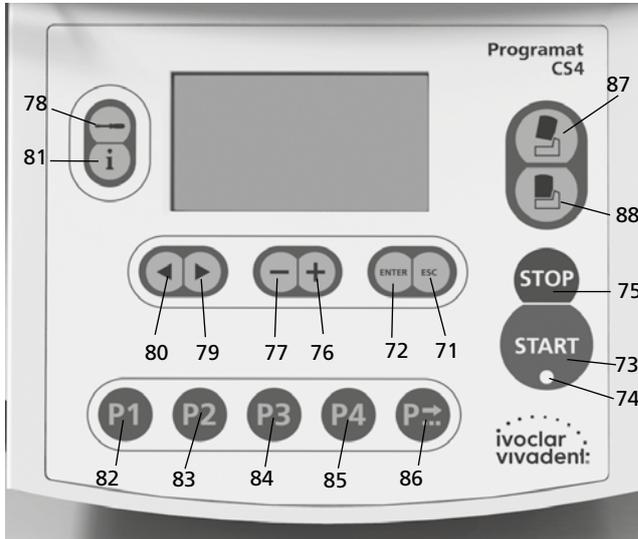
- 90 Program number
91 Current temperature
92 Furnace status
93 Program name
94 Material name

If any component is defective, the corresponding error number (ER xxx) will be indicated in the display. If everything is in working order, the display will change to the stand-by display.

5. Operation and Configuration

5.1 Introduction to the operation

The Programat CS4 is equipped with a graphic display with backlighting. The numeric and command keys can be used to program and control the furnace.



– Open furnace head key (87)

Furnace head is opened (not during a program in progress, or if the temperature in the sintering chamber is higher than 1200 °C/2192 °F).

– Close furnace head key (88)

Furnace head is closed (not during a program in progress).

– Program 1 key (82)

Program 1 (P1) is selected with this key (not during a program in progress).

– Program 2 key (83)

Program 2 (P2) is selected with this key (not during a program in progress).

– Program 3 key (84)

Program 3 (P3) is selected with this key (not during a program in progress).

– Program 4 key (85)

Program 4 (P4) is selected with this key (not during a program in progress).

– Next program key (86)

The next program (P5, P6, ...) is selected with this key (not during a program in progress).

5.2 Explanation of the key functions

– Settings key (78)

After pressing the Settings key, the settings required for the furnace can be displayed one after the other and changed, if necessary.

– Information key (81)

After pressing the Information key, information about the furnace can be displayed one after the other.

– Cursor keys (79, 80)

In the stand-by display, the cursor keys can be used to change the program.

The cursor keys are also used to scroll through the settings or information pages.

In the parameter list, the current cursor position is indicated by a solid (non-flashing) frame around the numeric value.

– +/- keys (76, 77)

Changing the settings or entering a numeric value is achieved by means of the +/- keys.

Each entry by means of the – or + key is immediately accepted, provided the corresponding value range is observed. Once the value range limit has been reached, the value can no longer be changed.

– ESC key (71)

This key is used to end the error display. Furthermore, any page of the display can be left with this key.

– ENTER key (72)

With this key, settings may be changed or entries confirmed.

– Start key (73)

This key starts the selected program.

– Start LED (74)

Lights up once a program has started. It flashes when the program is paused.

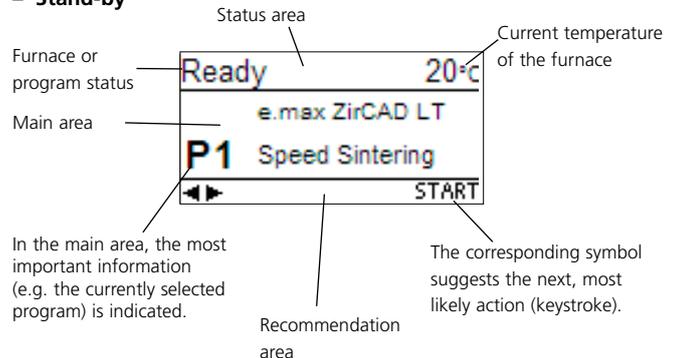
– Stop key (75)

Pressing 1 x (pause program)

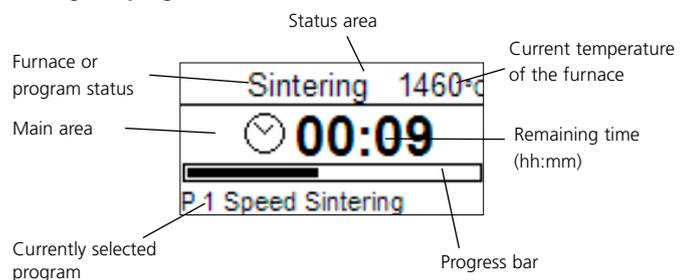
Pressing 2 x (program is aborted) The STOP key also stops the furnace head movement and the acoustic signal.

5.3 Basic meaning of the display readouts

– Stand-by



– Program progress indicator



5.4 Program structure

The Programat CS4 basically offers two types of programs:

a) Standard program for materials of the Ivoclar Vivadent group (see enclosed Program Table)
e.g. IPS e.max ZirCAD, IPS e.max CAD

b) Free programs

All the free programs are equal and available as full-fledged programs. All the parameters can be individually set in each program.



When the furnace is delivered ex factory, the standard programs already contain the recommended material parameter settings.

The programs have been designed in such a way that 2 predrying stages, 3 heating stages, 2 cooling stages, and 1 opening time can be set.



In case one of these stages is not required, the time must be set to 00:00.



The predrying time includes the time of the heating phase and is no holding time.

5.5 Settable parameters and possible value ranges

Symbol	Parameters		Value range °C			Value range °F		
			min.	max.	Unit	min.	max.	Unit
v1	Predrying stage 1	Predrying temperature	0/100	300	°C	0/212	572	°F
V1		Predrying time	00:00	00:20	hh:mm	00:00	00:20	hh:mm
v2	Predrying stage 2	Predrying temperature	0/100	300	°C	0/212	572	°F
V2		Predrying time	00:00	00:20	hh:mm	00:00	00:20	hh:mm
S	Closing time	Closing time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
t1	Heating stage 1	Temperature increase rate	10	130	°C/min	18	234	°F/min
T1		Holding temperature	300	900	°C	572	1652	°F
H1		Holding time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
t2	Heating stage 2	Temperature increase rate	10	50*	°C/min	18	90*	°F/min
T2		Holding temperature	0/300	1500	°C	0/572	2732	°F
H2		Holding time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
t3	Heating stage 3	Temperature increase rate	10	15*	°C/min	18	27*	°F/min
T3		Holding temperature	0/300	1600	°C	0/572	2912	°F
H3		Holding time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
t4	Cooling stage 1	Temperature increase rate	10	70	°C/min	18	126	°F/min
T4		Holding temperature	100	1200	°C	212	2192	°F
H4		Holding time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
t5	Cooling stage 2	Temperature increase rate	10	50	°C/min	18	90	°F/min
T5		Holding temperature	0/100	1100	°C	0/212	2012	°F
H5		Holding time	00:00	01:00	hh:mm	00:00	01:00	hh:mm
O	Opening time	Opening time	00:01	05:00	hh:mm	00:01	05:00	hh:mm

* If the holding temperatures T2 and T3 are lower than 900 °C or 1652 °F, the maximum temperatures for the temperature increase rates t2 and t3 are 130 °C/min or 234 °F/min.

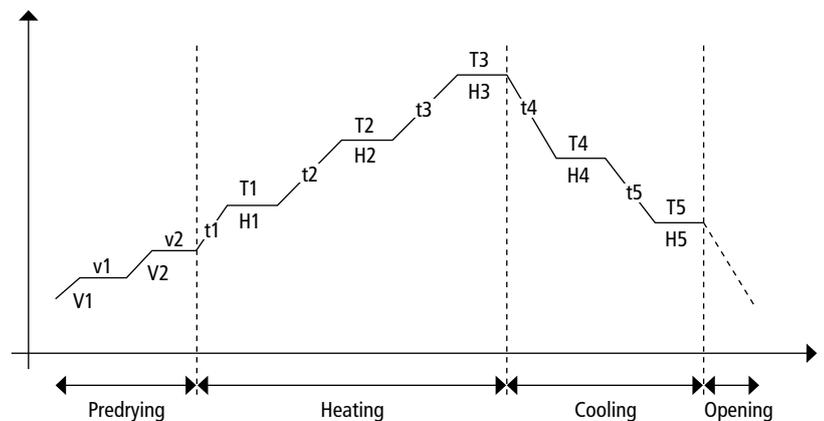
Automatic plausibility check of the parameters

The Programat CS4 is equipped with an automatic plausibility check function.

The parameters are checked upon each program start.

In case of contradictory parameter combinations, the program stops automatically and the respective error number is indicated.

Graphic overview of the program parameters



5.6 Settings / test programs and information

By pressing the Settings key (78) you will reach the setting screen (the latest setting selected will be shown).

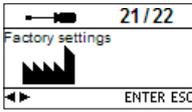


The cursor keys (79, 80) can be used to toggle between the possible settings. This screen can be left with the ESC key (71) or one of the program keys (82, 83, ...).

5.6.1 Settings / test programs

Settings	Display	Short Description
Contrast		The contrast can be adjusted with the -/+ keys.
Temperature unit		The -/+ keys are used to toggle between °C and °F.
Language selection		Enables the language selection.
Temperature calibration UTH		With this program, the temperature calibration program for the crystallization temperature range can be started. See Chapter 7.6 Temperature Calibration for more details.
Temperature calibration MTH		With this program, the temperature calibration program for the sintering temperature range can be started. See Chapter 7.6 Temperature Calibration for more details.
Volume		The desired volume can be set using the -/+ keys
Melody		The desired melody may be set using the -/+ keys
Programming		Enables the programming of the parameters for the currently selected program *

Settings	Display	Short Description
Renaming		Enables the renaming of the currently selected program *
Renaming		Enables the renaming of the material *
Time		The time can be set using the -/+ keys
Date		The date can be set using the -/+ keys
General write protection		Enables the activation or deactivation of the general write protection by means of the -/+ keys after entering the user code. The write protection covers all programs
Heater test program		Enables a check of the heating system
Keypad test		Enables a check of the membrane-sealed keypad
Cleaning program		With this program, the heating elements, including the insulation materials, can be cleaned by means of a heat process
Protocol		Enables the creation of protocols of programs
Start delay		Activating this function enables the delayed start of programs
Optical Status Display		With this menu item, the Operating Status Display can be activated/deactivated
Service reminder		Turn service reminder off or set new reminder in 12 months

Settings	Display	Short Description
Reset to factory settings		With this setting option, all the values and parameters can be reset to the original factory settings. Note: All the individual programs that you have generated and saved will be deleted by this function



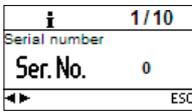
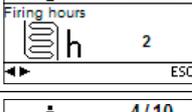
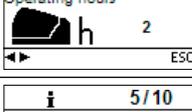
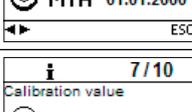
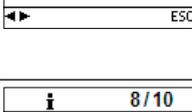
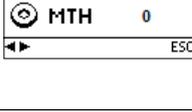
Important information

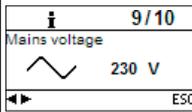
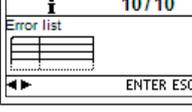
For certain settings, the user code (359) is required.

* Some programs are protected by a code. If changes are necessary, the corresponding code is provided.

5.6.2 Information

By pressing the Information key (81), you will reach the information screen (the last selected information is displayed). The cursor keys (79, 80) can be used to toggle between the possible information. This screen can be left with the ESC key (71) or one of the program keys (82, 83, ...).

Information	Display	Short Description
Serial number		Serial number of the furnace
Software version		
Furnace head Firing hours		
Furnace operating hours		
Latest start of the calibration program UTH		Date of latest calibration of the temperature required for crystallization.
Latest start of the calibration program MTH		Date of latest calibration of the temperature required for sintering.
Calibration value UHT		Calibration value at 880°C/1616°F. The value is displayed in accordance with the selected temperature mode in °C or °F.
Calibration value MHT		Calibration value at 1500°C/2732°F. The value is displayed in accordance with the selected temperature mode in °C or °F.

Information	Display	Short Description
Mains voltage		Shows the current mains voltage
Error list		Enables the display of the latest error messages.

5.7 Explanation of the display symbols

Symbol name	Meaning	Symbol
Open furnace head	Shown in the recommendation area, where the next most likely action is suggested.	
Close furnace head	Shown in the recommendation area, where the next most likely action is suggested.	
Press START	Shown in the recommendation area, where the next most likely action is suggested.	START
Press STOP	Shown in the recommendation area, where a possible action is suggested.	STOP
Press ENTER	Shown in the recommendation area, where a possible action is suggested.	ENTER
Press ESC	Shown in the recommendation area, where a possible action is suggested.	ESC
Use cursor keys	Shown in the recommendation area, where a possible action is suggested.	
Use - / + keys	Shown in the recommendation area, where a possible action is suggested.	- +
General write protection	Shows in the parameter list that the general write protection for all programs has been activated by means of the user code.	
Individual write protection active	Shows in the parameter list that the individual write protection for this program is active.	
Individual write protection not active	Shows in the parameter list that this program is not write-protected.	

5.8 Explanation of the acoustic signals

Basically, all the acoustic signals are played using the melody and volume selected by the user.

The acoustic signal can only be stopped by pressing the STOP key.

– After the self-test has been completed

In order to inform the user that the automatic self-test has been successfully completed, an acoustic signal is played.

– In case of error messages

Error messages are acoustically supported with the “error tune” (endless beep). The beeper may be switched off with the STOP key, while the error message still remains visible. If the error message is acknowledged with ESC, the beeper also stops.

– At the end of a program

In order to inform the user that the program has been completed, an acoustic signal is played.

5.9 OSD

The OSD (Optical Status Display) integrated in the furnace head shows the most important statuses of the furnace.

The following activities are indicated:

Colour	Activities
Green	Furnace is ready for use (self-test has been completed)
Red	Program active, furnace busy
Yellow (flashing)	Information, note or error message

6. Practical Use

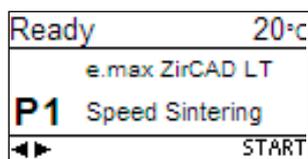
The operating procedure for the Programat CS4 will be explained with the help of two examples: one standard and one individual program.

6.1 Switching on the furnace

Put On/Off switch (9) on position "I". Subsequently, the furnace conducts an automatic self-test which will be indicated in the beginning. Subsequently, a status bar shows the progress of the self-test. Make sure that the furnace is not manipulated during this time.

6.1.1 Stand-by screen

If the self-test has been successful, the stand-by screen will appear in the display and the desired program can be selected using the program selection keys.



Once the furnace head has been opened and the loaded sinter tray placed, the program can be started using the START key. For that purpose, the START key is shown in the recommendation area.

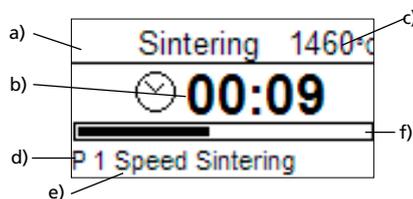


Note:

For safety reasons, the furnace head can only be opened once the temperature has dropped below 1200 °C/2192 °F

6.1.2 Program progress indicator

Once the program is started by pressing START, the program progress screen appears.

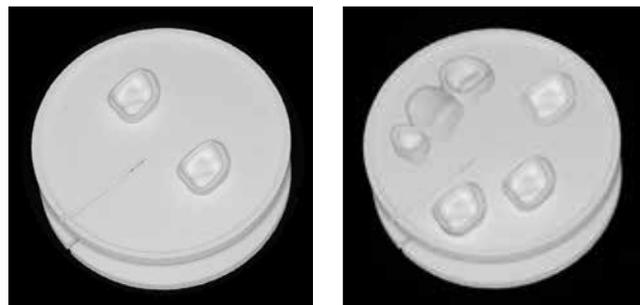


The following information is provided:

- a) Program status
- b) Remaining time (hh:mm)
- c) Current temperature
- d) Program number
- e) Program name
- f) Progress bar

6.2 Loading for sintering procedure

The sinter tray (100) holds up to approximately 6 units, depending on the program. Make sure that the objects do not touch in order to prevent them from sintering together. For more detailed information, please refer to the instructions for use of the corresponding material.



In order to achieve optimum sintering results, the objects should be placed on their occlusal or labial surface (not on the cervical margin). Furthermore, no objects should be placed on the groove in the sinter tray, if possible.



For the wet processing of IPS e.max ZirCAD restorations, sinter programs with an integrated predrying process are programmed. Additional predrying is not required.

6.3. Sintering procedure with a standard program

Step 1:

Select the desired program using the program keys.



You must not position a restoration in the furnace before the display indicates a temperature below 700 °C/1292 °F.

Step 2:

Open the furnace head using the open furnace head key (87). Use a sinter tray fork to place the loaded sinter tray in the centre of the furnace.



For safety reasons, always use the sinter tray fork when placing the sinter tray in or removing it from the furnace.



Step 3:

Press the START key (73) to start the program. You can observe the cycle on the program progress indicator.



To skip the pre-drying process, press close furnace head (88) and then press the START key (73).

Step 4:

The furnace head opens automatically at the end of the program.



Note

The sintering chamber is still very hot.

Use the sinter tray fork to remove the sinter tray and place it on the cooling tray. Allow the restoration to cool down to room temperature before further processing.



You must not position a new restoration in the sintering chamber before the display indicates a temperature below 700 °C /1292 °F.

6.4 Loading for glaze and crystallization programs

For glaze and crystallization programs, no more than 6 units can be positioned in the centre of the crystallization tray. For more detailed information, please refer to the instructions for use of the corresponding material.

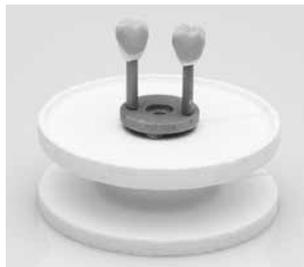


Depending on the program, choose either the IPS e.max CAD crystallization tray or the IPS e.max Speed crystallization tray. To stabilize the restoration on the firing tray, only use IPS e.max CAD Crystallization Pin or IPS Object Fix Putty/Flow. For more detailed information, please refer to the instructions for use of the corresponding material.

Use a sinter tray fork to place the crystallization tray in the furnace.



The crystallization tray must be positioned in the centre of the furnace. Firing without a sinter tray is contra-indicated.



6.5 Glazing and crystallizing procedure with a standard program

Step 1:

Select the desired program using the program keys.



You must not position a restoration in the sintering chamber before the display indicates a temperature below 400 °C /752 °F.

Step 2:

Open the furnace head using the open furnace head key (87). Use a sinter tray fork to place the loaded sinter tray into the furnace.

Step 3:

Press the Start key (73) to start the program. You can observe the cycle on the program progress indicator.

Step 4:

The furnace head opens automatically at the end of the program.



Note

The sintering chamber is still very hot.

Use a sinter tray fork to remove the sinter tray together with the loaded crystallization tray and place it on the cooling tray. Allow the restoration to cool down to room temperature before further processing.



You must not position a new restoration in the sintering chamber before the display indicates a temperature below 400 °C/752 °F.

6.6 Individual programs

Step 1:

Select a free program.

Step 2:

Select the parameter list via Settings – Programming, and then change the program parameters using the +/- keys. Then return to the stand-by screen using ESC or a program key.

P 9		+2.
t1 130	T1 900	H1 00:00
t2 50	T2 1500	H2 00:00
t3 15	T3 1800	H3 00:00

Step 3:

Open the furnace head using the open furnace head key (87) and place the loaded sinter tray (with or without crystallization tray) into the furnace.

Sintering	1225°C
	00:28
P 9 Individual	

Press the Start key (73) to start the program. You can observe the cycle on the program progress indicator.

Step 4:

The furnace head opens automatically at the end of the program.



Note

The sintering chamber is still very hot.

Use the sinter tray fork to remove the sinter tray and place it on the cooling tray. Allow the restoration to cool down to room temperature before further processing.



You must not position a new restoration in the sintering chamber before the display indicates a temperature below 400 °C/752 °F.

6.7 Additional possibilities and special features of the furnace

6.7.1 General write protection

If all programs are write-protected, a closed, black lock appears on the parameter list. The setting "Renaming" cannot be selected if the general write protection is activated. As an indication, a closed lock is shown next to the keyboard symbol.

6.7.2 Stopping the running program

A program in progress can be paused by pressing the STOP key once. If a program has been paused, the green LED in the START key flashes. Furthermore, the status shows as "Pause". By pressing STOP a second time, the program can be aborted. It can be resumed by pressing START.



Note

If the program has been aborted, the furnace head can be only opened once the temperature has dropped below 1200 °C/2192 °F.

6.7.3 Individual write protection

For standard programs, the individual program write protection is activated by default to prevent accidental changes of the parameters. The individual program write protection (symbol) can be changed for each program via Settings – Programming using the +/- keys.

6.7.4 Renaming

Via Settings – Renaming, the keyboard can be selected, provided the currently selected program is not write-protected. The desired letters can be selected using the cursor keys (circular). The letter is selected with the ENTER key. Individual letters may be deleted using the delete key (arrow symbol).

Changes are saved by pressing the save (disk symbol) or ESC key. This will also close the keyboard screen.



This key enables switching to lower case letters, numbers/symbols and back to capital letters.

6.8 Programming*

The parameter list can be selected via Settings – Programming. This list contains all the program parameters. The desired parameter is selected with the cursor keys. The value is adjusted using the +/-keys. This screen can be left by pressing ESC or one of the program keys.

The parameters for the heating and cooling stages are located in a separate program stage screen. Please refer to "Operation and Configuration" for explanations of the parameters.

P 4	[lock]	+2.
t1 90	T1 1200	H1 00:00
t2 10	T2 1300	H2 00:00
t3 60	T3 1500	H3 01:00

P 4	[lock]	[+/-]
t4 20	T4 1200	H4 00:00
t5 0	T5 0	H5 00:00
O 00:00		

Symbol "Change to program stage screen"

If the cursor is placed on the "Change program stage screen" symbol, pressing ENTER permits changing the program stage screen. The holding times and the opening time are entered in hh:mm.

*The standard programs are protected by a code. If changes are necessary, the corresponding code is provided.

7. Maintenance, Cleaning and Diagnosis

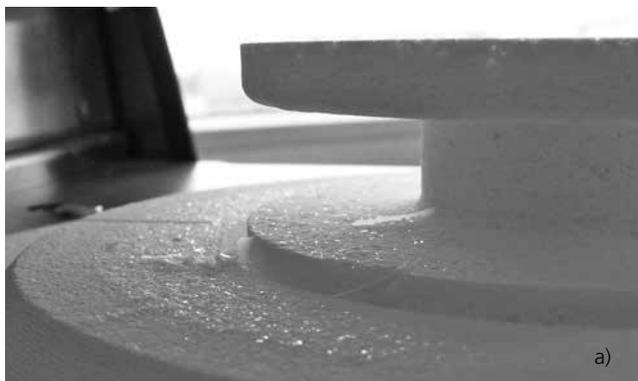
This chapter describes the user maintenance and cleaning procedures for the Programat CS4. Only those tasks are listed that may be performed by dental professionals. All the other tasks must be performed by qualified service personnel at a certified Ivoclar Vivadent Service Center.

7.1 Cleaning of the sintering chamber and the heating elements

7.1.1 Visual inspection of the sintering chamber

Inspect the sintering chamber visually prior to every process. No foreign objects or dirt particles must be present in the sintering chamber during the sintering, glazing or crystallization procedure. Contaminations may be due to chipping of the oxide / protective layer of the heating element surface, among others. This type of contamination may have an effect on the optical properties (discolouration) of the object. Contaminations resulting from chipping of the oxide layer can be classified as follows:

Type of contamination	Indicator
Glass particles	The insulation of the lower part of the furnace / the sinter tray rest shows residue of clearly visible, glassy transparent particles (see image a).
Fine glass dust	The insulation of the lower part of the furnace and the cooling tray show residue of fine glass dust. This type of contamination is more difficult to discern.



If glass particles or fine glass dust are noticed during the visual inspection, the sintering chamber needs to be cleaned (see section 7.1.2)

7.1.2 Cleaning of the sintering chamber

Use the enclosed cleaning brush (102) for cleaning. Do not use compressed air for cleaning under any circumstances. After that, a cleaning program (see 5.6.1) must be run. For this purpose, the sintering chamber must be empty.



7.1.3 Cleaning of the heating elements

The cleaning program (see 5.6.1) restores the chipped off oxide / protective layer on the heating elements. If no smooth protective layer is visible on the heating elements after a cleaning firing, several subsequent cleaning firing cycles may be necessary. For this purpose, the sintering chamber must be empty.

Clean the sintering chamber prior to conducting the cleaning program.



Large parts of the protective layer on the left heating element have chipped off. The heating element on the right side is in a sound, stable condition and shows an intact oxide / protective layer. The cleaning program must be repeated until the surface is free from contamination and appears glassy.

7.2 Monitoring and maintenance

The time for these maintenance procedures depends on the frequency of use and the working habits of the users. For that reason, the recommended times are only approximations.



This furnace has been developed for typical use in dental practices. If the product is used in a production enterprise, for industrial applications and for continuous use, premature ageing of the expendable parts has to be expected.

The expendable parts are as follows:

- Heating elements
- Insulation material

These expendable parts are not covered by the warranty. Please also observe the shorter service and maintenance intervals.

What:	Measure:	When:
Check all plug-in connections for correct fit.	Various external connections	weekly
Check if the furnace head opens smoothly and without excessive noise.	Opening mechanism	monthly
Check if the thermocouple is straight and in the right place.	Thermocouple (2)	weekly
Check the insulation for cracks and damages. If the insulation is worn down it has to be replaced by a certified Ivoclar Vivadent Service Centre. Fine hairline cracks on the surface of the insulation are harmless and do not influence the function of the furnace in a negative fashion.	Insulation (1)	monthly
Check the membrane-sealed keypad for damage. If the keypad is damaged, it has to be replaced by a certified Ivoclar Vivadent Service Centre.	Membrane-sealed keypad (8)	weekly
Check temperature Use the temperature checking set to check and adjust the temperature in the furnace.	Sintering chamber	twice a year



If the furnace head is replaced with a furnace head from another Programat CS4, calibration is required.

7.3 Cleaning



The furnace may only be cleaned when it is cool, since there is a burn hazard. Do not use any cleaning solutions. Disconnect the furnace from the power source before cleaning.

The following parts have to be cleaned from time to time:

What:	When:	Cleaning material:
Furnace housing (7) and furnace head	if required	soft, dry cloth
Membrane-sealed keypad (8)	weekly	soft, dry cloth
Cooling tray (26)	daily	cleaning brush*
Insulation (1)	daily	cleaning brush*

*Never use compressed air!

7.4 Test programs

Press the Settings key and scroll to the desired test program using the cursor keys.

Heater test program

The heater test automatically checks the heating system. The test should only be performed with the sintering chamber empty, since any mass placed in the furnace (e.g. sinter tray) would influence the result.

Keypad test program

Each pressing of a key results in a short beep. The keypad test can be closed using the ESC key.

Cleaning program

The heating elements are "cleaned" and/or regenerated using the cleaning program.

7.5 Stand-by

We recommend keeping the furnace head closed during stand-by to prevent damage.

7.6 Temperature calibration

The temperature level in the sintering chamber may change after prolonged operating hours (e.g. by contamination, wear and tear of the heating elements etc.). For optimum function, regular recalibration is required (see 7.2).

The calibration with temperature control ring enables the verification of the temperature of 880 °C/1616 °F (UTH) and 1500 °C/2732 °F (MTH) respectively, which is required for crystallization, glazing and sintering in the sintering chamber. The calibration of both temperature ranges is not strictly required. If only sintering programs are used, the calibration has to be done for MTH (1500 °C/2732 °F). If only glazing and crystallization programs are used, the calibration has to be done for UTH (880 °C/1616 °F). During the calibration process, the rings change their dimensions due to shrinkage. The shrinkage of the temperature control rings is decisive for the correction value of the furnace and can be found on the conversion table (enclosed in the Temperature Checking Set). Conduct the temperature calibration only when the furnace is cold.

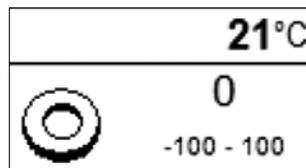
For calibration, you need temperature control rings, a measuring device (slide gauge) and a conversion table (enclosed in the Temperature Checking Set).

Procedure for 880 °C (UTH):

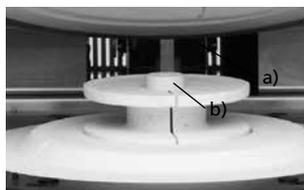
1. Press the Settings key (78) to access the Settings screen. Select "Temperature Calibration" UTH using the cursor keys (79/80). The following display appears:



The UTH calibration program is selected with the ENTER key. The following display appears:



2. Position the temperature control ring with the UTH stamp (a) in the centre of the sinter tray (b).



3. Press START. The furnace head is automatically closed and the calibration program started.
4. After the end of the program, carefully remove the temperature control ring and allow it to cool to room temperature on the cooling tray.
5. Place the temperature control ring on an even surface and determine the exact diameter using the slide gauge. Make sure that the temperature control ring is flush with the two arms of the slide gauge. Conduct the measurement in the area where the diameter is the smallest.



6. Find the measured diameter in the conversion table and read off the corresponding temperature. Only if the deviation is more than 5 °C must the furnace be readjusted.
7. If the temperature difference is higher than 5 °C the correction value can be transferred to the furnace with the help of the +/- keys (77/76). Each keystroke changes the furnace temperature by 1 °C. The correction value must be added to the current temperature of the furnace. Once the desired correction value has been entered, the program can be closed by pressing the ESC key (71).

Calibration is now complete. Close the furnace head or select a program.

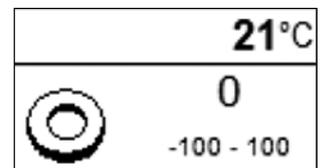
i Further information on calibration can be found in the Instructions for Use of the Temperature Checking Set.

Procedure for 1500 °C (MTH):

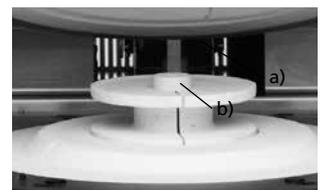
1. Press the Settings key (78) to access the Settings screen. Select "Temperature Calibration" MTH using the cursor keys. The following display appears:



The calibration program is selected with the ENTER key. The following display appears:



2. Position the temperature control ring with the MTH stamp (a) in the centre of the sinter tray (b).



i Make sure that the temperature control ring with the stamp "MTH" is used. The use of an incorrect temperature control ring may damage the sinter tray.

3. Press START. The furnace head is automatically closed and the calibration program started.
4. After the end of the program, carefully remove the temperature control ring and allow it to cool to room temperature on the cooling tray.

5. Place the temperature control ring on an even surface and determine the exact diameter using the slide gauge. Make sure that the temperature control ring is flush with the two arms of the slide gauge. Conduct the measurement in the area where the diameter is the smallest.



6. Find the measured diameter in the conversion table and read off the corresponding temperature. Only if the deviation is more than 10 °C must the furnace be readjusted.
7. If the temperature difference is higher than 10 °C the correction value can be transferred to the furnace with the help of the +/- keys. Each keystroke changes the furnace temperature by 1 °C. The correction value must be added to the current temperature of the furnace. Once the desired correction value has been entered, the program can be closed by pressing the ESC key (71).

Calibration is now complete. Close the furnace head or select a program.



Make sure that the temperature control ring with the stamp "MTH" is used. The use of an incorrect temperature control ring may damage the sinter tray.

7.7 Service hints

When the Service Hint appears for the first time (Hint 1700), 2 years have passed or the heating elements have been in use for more than 1200 firing hours. For this reason, Ivoclar Vivadent recommends a maintenance and service procedure. After the acknowledgement of the Service Hint, Hint 1700 will appear again after 12 months. The message can be turned off under Settings (see 5.6.1).

8. What if ...

This chapter will help you to recognize malfunctions and take appropriate measures.

8.1 Error messages



The furnace continuously monitors all functions during operation. As soon as an error is found, a corresponding error message will appear. In case of an error, the heater is switched off for safety reasons. The following error messages may be displayed:

Error / Hint No.	Continuation possible	Error	Error Message Text
17		Power failure > 10 s during a program in progress	A program in progress was interrupted for more than 10 s. The program cannot be continued.
20 **	no	Error in the heating system	Check the heater fuse. If the fuse is OK, contact your local Service Center.
27 *,**	no	Furnace head cannot be initialized	The furnace head cannot be moved to the final position. It might be blocked by an external mechanical source! If this is not the case, please contact your local Service Center!
28 **		Furnace head does not reach the target position.	The furnace head does not open/close correctly. The furnace head was manually moved or is obstructed. The furnace head must only be moved using the keys intended for this purpose!
103		Program start blocked	Starting a program is not possible due to a technical malfunction.
107		Incorrect time settings (date / time)	The clock settings are incorrect. Please set a correct date and a correct time!
700		Supply voltage outside the acceptable range	The supply voltage is outside the acceptable range. Check the supply voltage.
701 ***	no	Start-up aborted due to an error	The self-test of the furnace was interrupted by an error. It is not possible to work with the furnace! Switch the furnace off and on again, once the error has been rectified.
702		Short power failure during a program in progress	A program in progress was interrupted by a short power failure. The program is being continued.
707		Incorrect supply voltage	The furnace is operated with the incorrect supply voltage. Make sure that the furnace is operated with the supply voltage indicated on the rating plate.
1310		Calibration reminder	Some time has passed since the last calibration. Conduct a calibration procedure soon.
1600		T1 < B	Enter an acceptable value for T.
1601		T2 < T1	Enter an acceptable value for T.
1602		T3 < T2 for T2 > 0, T3 > 0 for T2=0	Enter an acceptable value for T.
1603		T4 > Tx (T1, T2, T3)	Enter an acceptable value for T.
1604		T5 > T4	Enter an acceptable value for T.
1606		Temperature increase rate 2 too high	If the holding temperature T2 is higher than 900 °C/1652 °F, the temperature increase rate t2 must not exceed 50 °C/min. or 90 °F/min
1607		Temperature increase rate 3 too high	If the holding temperature T3 is higher than 900 °C/1652 °F, the temperature increase rate t3 must not exceed 15 °C/min. or 27 °F/min
1613 **		Current temperature after Start > Tx + 80 °C/176 °F.	Caution: Excess temperature! The program was aborted.
1626		Current Temperature > 700 °C/1292 °F upon Start	Sintering chamber is too hot for the start of a sintering program.
1627		Sintering chamber is too hot.	Certain programs have a maximum starting temperature. If the furnace temperature is above the maximum starting temperature, the programs cannot be started.
1632		Program memory write error	Checksum of a firing program invalid. The firing program will be initialized with the original values.
1640		v1 > 0 and V1 = 0	If a predrying temperature is set, a predrying time must also be selected.
1641		v2 > 0 and V2 = 0	If a predrying temperature is set, a predrying time must also be selected.
1642		Predrying 2 active and Predrying 1 inactive	
1650		PwrUnit	Error Power-Unit. Check the fuse and the electric plug-in connections to the furnace head. The unit is not ready for operation! Please contact your local Service Center.
1660		HeadOpenDisabled (T too high)	Temperature too high for opening the furnace head
1661		Power outage >10 s with the program started and in the heating stage	Long power failure during a program in progress. Repeat the program.

1662		Power out >10 s with the program started and in the critical heating stage	Long power failure during a program in progress. The objects are probably not OK.
1700		Service Hint	More than two years have passed since the last technical inspection or the heating elements have been in use for more than 1200 firing hours. For this reason, Ivoclar Vivadent recommends a maintenance and service procedure.

* Furnace head opens if this error occurs

** A program in progress is stopped

*** The error cannot be acknowledged; the programs cannot be started!

If one of the following error numbers appear, contact your local Ivoclar Vivadent Service After Sales Service:

25, 29,
54, 56,
705, 706,
1010, 1011, 1012, 1013, 1014, 1015, 1016, 1024, 1025, 1026, 1028,
1202, 1203, 1204, 1205, 1206, 1207,
1400, 1401, 1402,
1500,
1630, 1631, 1632, 1651, 1652



If an ongoing process is interrupted by an error message, the objects should not be used for patient cases. This note does not apply to the error messages 702 and 1661.

8.2 Technical malfunctions

These malfunctions may occur without an error message being displayed:

Error	Double Check	Action
Indication on display is incomplete		Activate the display test program and contact the Ivoclar Vivadent After Sales Service.
Writing in the display is very hard to read	Is the contrast properly set?	Adjust contrast
Display is not illuminated	Is the furnace properly connected according to the Operating Instructions and switched on?	Correctly connect the furnace and switch it on.
Buzzer does not sound	Is the buzzer switched off (Volume 0)?	Select volume 1–5
Furnace head does not open	Was the furnace head opened manually?	Open the furnace head only by using the corresponding keys. Switch the furnace off and on again.
Incorrect or illogical temperature indication	Is the thermocouple bent or fractured?	Contact the Ivoclar Vivadent After Sales Service.
	Is the thermocouple correctly connected?	Correctly connect thermocouple.
	Is the thermocouple plug defective?	Contact the Ivoclar Vivadent After Sales Service.
Cracks in the insulation of the sintering chamber	Are the cracks small and insignificant (hairline cracks)?	Small cracks in the insulation are acceptable and do not negatively influence the furnace.
	Are the cracks large or have parts broken off?	Contact the Ivoclar Vivadent After Sales Service.
Damage of a heating element	Is the heating element bent or fractured?	Switch off the furnace and contact the Ivoclar Vivadent After Sales Service
Damage of the thermocouple	Is the thermocouple damaged or fractured?	Contact the Ivoclar Vivadent After Sales Service.

8.3 Repair



Repairs may only be carried out by a certified Ivoclar Vivadent Service Centre. Please refer to the addresses on the last page of these Operating Instructions.

If repairs during the warranty period are not carried out by a certified Ivoclar Vivadent After Sales Service Center, the warranty will expire immediately. Please also refer to the corresponding warranty regulations.

9. Product Specifications

9.1 Delivery forms

- Programat CS4
- Power cord
- Sintering Furnace Temperature Checking Set Starter Kit
- Operating Instructions
- Sinter tray
- Sinter tray fork
- IPS e.max Speed Crystallization Tray
- USB download cable
- var. accessories

9.2 Technical data

Power supply	118–240 V / 50–60 Hz
Overvoltage category	II
Contamination level	2
Acceptable voltage fluctuations	± 10 %
Max. power consumption	16 A at 118 V 8 A at 240 V
Electric fuses	250 V / T16 A high breaking (heating circuit)
Dimensions of electric fuses	250 V / T16 A high breaking (heating circuit)
Dimensions of the closed furnace	Depth: 430 mm Width: 310 mm / 390 mm (with cooling tray) Height: 570 mm
Usable size of the firing chamber	Diameter: 80 mm Height: 80 mm
Max. firing temperature	1600 °C/2912 °F
Weight	Furnace base: 10 kg Furnace head: 17 kg

Safety notes

The sinter furnace complies with the following standards:

- IEC 61010-1: 2010
- EN 61010-1: 2010
- UL 61010-1: 2012-2015
- CSA 61010-1: 2012 – 2015
- IEC 61010-2-010: 2014
- EN 61010-2-010: 2014
- UL 61010-2-010: 2015
- CSA 61010-2-010: 2015

Radio protection / electromagnetic compatibility EMC tested

9.3 Acceptable operating conditions

- Acceptable ambient temperature range: +5 °C to +40 °C (+41 °F to +104 °F)
- Acceptable humidity range: Relative humidity 80% for temperatures up to 31 °C/88 °F gradually decreasing to 50% relative humidity at 40 °C/104 °F, condensation excluded.
- Acceptable ambient pressure: The furnace is tested for use at altitudes of up to 2000 m above sea level.

9.4 Acceptable transportation and storage conditions

- Acceptable temperature range: –20 °C to +65 °C (–4 °F to 149 °F)
- Acceptable humidity range: Max. 80% relative humidity
- Acceptable ambient pressure: 500 mbar to 1060 mbar

Use only the original packaging together with the corresponding foam material for shipping purposes.

10. Appendix

10.1 Program table

A program table is enclosed in these Operating Instructions. Should this not be the case, please contact the Ivoclar Vivadent Service Center.



Important information

The current program tables are also available at:

www.ivoclarvivadent.com

The program tables can be downloaded from the Internet as PDF files. Please note, that the version of the program table should correspond to the software version which is used on your furnace.

Ivoclar Vivadent – worldwide

Ivoclar Vivadent AG
Bendererstrasse 2
9494 Schaan
Liechtenstein
Tel. +423 235 35 35
Fax +423 235 33 60
www.ivoclarvivadent.com

Ivoclar Vivadent Pty. Ltd.
1 – 5 Overseas Drive
P.O. Box 367
Noble Park, Vic. 3174
Australia
Tel. +61 3 9795 9599
Fax +61 3 9795 9645
www.ivoclarvivadent.com.au

Ivoclar Vivadent GmbH
Tech Gate Vienna
Donau-City-Strasse 1
1220 Wien
Austria
Tel. +43 1 263 191 10
Fax: +43 1 263 191 111
www.ivoclarvivadent.at

Ivoclar Vivadent Ltda.
Alameda Caiapós, 723
Centro Empresarial Tamboré
CEP 06460-110 Barueri – SP
Brazil
Tel. +55 11 2424 7400
Fax +55 11 3466 0840
www.ivoclarvivadent.com.br

Ivoclar Vivadent Inc.
1-6600 Dixie Road
Mississauga, Ontario
L5T 2Y2
Canada
Tel. +1 905 670 8499
Fax +1 905 670 3102
www.ivoclarvivadent.us

Ivoclar Vivadent Shanghai Trading Co., Ltd.
2/F Building 1, 881 Wuding Road,
Jing An District
200040 Shanghai
China
Tel. +86 21 6032 1657
Fax +86 21 6176 0968
www.ivoclarvivadent.com

Ivoclar Vivadent Marketing Ltd.
Calle 134 No. 7-B-83, Of. 520
Bogotá
Colombia
Tel. +57 1 627 3399
Fax +57 1 633 1663
www.ivoclarvivadent.co

Ivoclar Vivadent SAS
B.P. 118
74410 Saint-Jorioz
France
Tel. +33 4 50 88 64 00
Fax +33 4 50 68 91 52
www.ivoclarvivadent.fr

Ivoclar Vivadent GmbH
Dr. Adolf-Schneider-Str. 2
73479 Ellwangen, Jagst
Germany
Tel. +49 7961 889 0
Fax +49 7961 6326
www.ivoclarvivadent.de

Ivoclar Vivadent Marketing (India) Pvt. Ltd.
503/504 Raheja Plaza
15 B Shah Industrial Estate
Veera Desai Road, Andheri (West)
Mumbai, 400 053
India
Tel. +91 22 2673 0302
Fax +91 22 2673 0301
www.ivoclarvivadent.in

Ivoclar Vivadent Marketing Ltd.
The Icon
Horizon Broadway BSD
Block M5 No. 1
Kecamatan Cisauk Kelurahan Sampora
15345 Tangerang Selatan – Banten
Indonesia
Tel. +62 21 3003 2932
Fax +62 21 3003 2934
www.ivoclarvivadent.com

Ivoclar Vivadent s.r.l.
Via Isonzo 67/69
40033 Casalecchio di Reno (BO)
Italy
Tel. +39 051 6113555
Fax +39 051 6113565
www.ivoclarvivadent.it

Ivoclar Vivadent K.K.
1-28-24-4F Hongo
Bunkyo-ku
Tokyo 113-0033
Japan
Tel. +81 3 6903 3535
Fax +81 3 5844 3657
www.ivoclarvivadent.jp

Ivoclar Vivadent Ltd.
12F W-Tower
54 Seocho-daero 77-gil, Seocho-gu
Seoul, 06611
Republic of Korea
Tel. +82 2 536 0714
Fax +82 2 596 0155
www.ivoclarvivadent.co.kr

Ivoclar Vivadent S.A. de C.V.
Calzada de Tlalpan 564,
Col Moderna, Del Benito Juárez
03810 México, D.F.
México
Tel. +52 (55) 50 62 10 00
Fax +52 (55) 50 62 10 29
www.ivoclarvivadent.com.mx

Ivoclar Vivadent BV
De Fruittuinen 32
2132 NZ Hoofddorp
Netherlands
Tel. +31 23 529 3791
Fax +31 23 555 4504
www.ivoclarvivadent.com

Ivoclar Vivadent Ltd.
12 Omega St, Rosedale
PO Box 303011 North Harbour
Auckland 0751
New Zealand
Tel. +64 9 914 9999
Fax +64 9 914 9990
www.ivoclarvivadent.co.nz

Ivoclar Vivadent Polska Sp. z o.o.
ul. Jana Pawla II 78
00-175 Warszawa
Poland
Tel. +48 22 635 5496
Fax +48 22 635 5469
www.ivoclarvivadent.pl

Ivoclar Vivadent LLC
Prospekt Andropova 18 korp. 6/
office 10-06
115432 Moscow
Russia
Tel. +7 499 418 0300
Fax +7 499 418 0310
www.ivoclarvivadent.ru

Ivoclar Vivadent Marketing Ltd.
Qlaya Main St.
Siricon Building No.14, 2nd Floor
Office No. 204
P.O. Box 300146
Riyadh 11372
Saudi Arabia
Tel. +966 11 293 8345
Fax +966 11 293 8344
www.ivoclarvivadent.com

Ivoclar Vivadent S.L.U.
Carretera de Fuencarral n°24
Portal 1 – Planta Baja
28108-Alcobendas (Madrid)
Spain
Tel. +34 91 375 78 20
Fax +34 91 375 78 38
www.ivoclarvivadent.es

Ivoclar Vivadent AB
Dalvägen 14
169 56 Solna
Sweden
Tel. +46 8 514 939 30
Fax +46 8 514 939 40
www.ivoclarvivadent.se

Ivoclar Vivadent Liaison Office
: Tesvikiye Mahallesi
Sakayik Sokak
Nisantas' Plaza No:38/2
Kat:5 Daire:24
34021 Sisli – Istanbul
Turkey
Tel. +90 212 343 0802
Fax +90 212 343 0842
www.ivoclarvivadent.com

Ivoclar Vivadent Limited
Compass Building
Feldspar Close
Warrens Business Park
Enderby
Leicester LE19 4SD
United Kingdom
Tel. +44 116 284 7880
Fax +44 116 284 7881
www.ivoclarvivadent.co.uk

Ivoclar Vivadent, Inc.
175 Pineview Drive
Amherst, N.Y. 14228
USA
Tel. +1 800 533 6825
Fax +1 716 691 2285
www.ivoclarvivadent.us

Version: 1

Date information prepared: 2017-03

The apparatus has been developed solely for use in dentistry. Start-up and operation should be carried out strictly according to the Operating Instructions. Liability cannot be accepted for damages resulting from misuse or failure to observe the Instructions. The user is solely responsible for testing the apparatus for its suitability for any purpose not explicitly stated in the Instructions. Descriptions and data constitute no warranty of attributes and are not binding.

Printed in Austria
© Ivoclar Vivadent AG, Schaan/Liechtenstein
689801/EN



ivoclar
vivadent®