Carestream DENTAL

CS 1500

User's Guide

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We recommend that you thoroughly familiarize yourself with this Guide in order to make the most effective use of your system.

WARNING: We recommend that you consult the "Safety Sheet" and the "Safety and Regulatory Guide" before using the CS 1500 Systems.

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The CS 1500 is intended for professional use only.

US Federal law restricts this device to sale by or on the order of a dentist.

The CS 1500 intraoral camera is also marketed and sold as the WAVE PICT + intraoral camera.

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1 Conventions in This Guide

Conventions in This Guide

The following messages emphasize information or indicate potential risk to personnel or equipment:

WARNING: Warns you to avoid injury to yourself or others by following the safety instructions precisely.

CAUTION: Alerts you to a condition that might cause serious damage.

Important: Alerts you to a condition that might cause problems.

Note: Emphasizes important information.

Tip: Provides extra information and hints.

2 CS 1500 System Packaging

CS 1500 System Description

The CS 1500 system is available in two configurations:

- Wired USB
- Wireless

See "Packaging of the CS 1500 Camera" for the packaging components list. Inspect the packages of the CS 1500 intraoral camera after the shipment is received. If there are any signs of damage or missing parts, contact the shipping company and Carestream Health, Inc., immediately.

Packaging of the CS 1500 Camera

The CS 1500 intraoral camera packaging is composed of the following boxes:

- Camera box
- Accessories and components box

Table 1 Packaging of the CS 1500 Camera

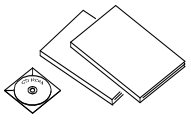
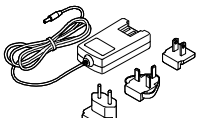
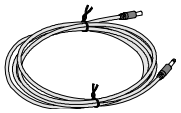
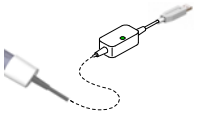
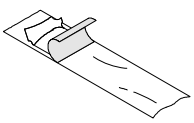
	Description	Quantity
	CS 1500 intraoral camera handpiece	1
	Docking station (Wireless ONLY)	1
	Camera holder	1
	Document and software package: *CS Intraoral Cameras Installation Wizard DVD* *Documents on DVD:* • User's Guide • Safety and Regulatory Guide • Safety Information Sheet • Quick Start Guide *Documents Printed:* • Warranty Sheet • Quick Start Guide • Safety Information Sheet	

Table 1 Packaging of the CS 1500 Camera

	Description	Quantity
	Charge station (Wireless ONLY)	1
	DC power cable and adapters (Wireless ONLY)	1
	Rechargeable batteries (Wireless ONLY)	2
	Docking station antenna (Wireless ONLY)	1
	8G SD card (Wireless ONLY)	1
	Charge station power cord (Wireless ONLY)	1
	S-video cable (Wireless ONLY)	1
	AV cable (Wireless ONLY)	1
	Camera cable with one USB connection to the docking station (Wireless ONLY)	1
	USB cable from docking station to PC (Wireless ONLY)	1
	Rapid USB cable (Wired USB ONLY)	1
	1 additional USB cable with two USB connections. It is used only if the traditional USB cable with one USB connection cannot provide enough power to the camera.	1
	Protective sheaths	20

3 CS 1500 Intraoral Camera Overview

The CS 1500 intraoral camera is a high-quality dental imaging system, featuring 1mm-to-infinity auto-focus range, liquid lens technology, and breakthrough WiFi technology. The camera brings a new level of usability to dental professionals to plan treatment and guide patients to more informed treatment decisions.

When connected to the computer, the wired USB and wireless cameras can do the following:

- Record videos
- Capture images
- View live video, recorded videos, and captured images
- Store recorded videos and captured images

When connected to the monitor, the wireless camera can do the following:

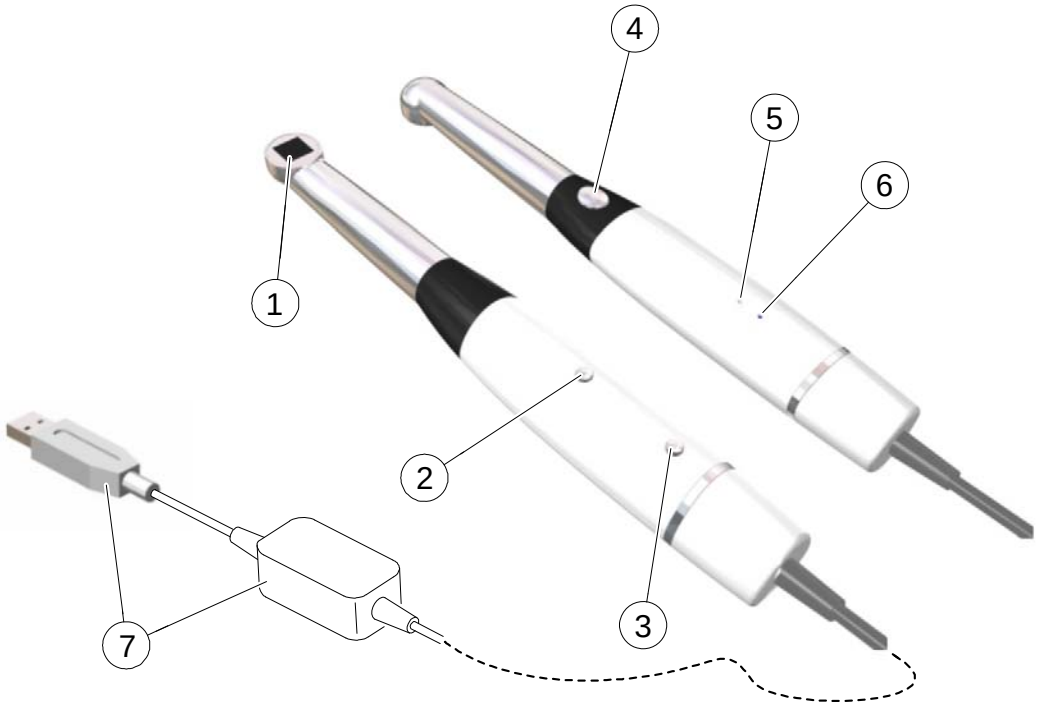
- Capture images
- View live video and captured images
- Store captured images

Camera Overview

Wired USB Camera Overview

The wired USB camera can be connected to the computer using a Rapid USB cable.

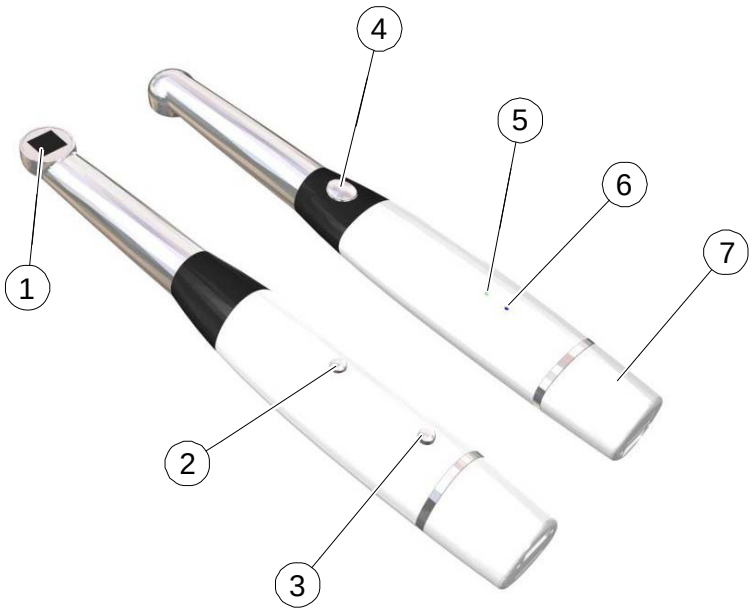
Figure 1 Wired USB Camera Components Overview



1	LED and Lens window	View white LEDs that illuminate the oral cavity.
2	Power ON/OFF button	• Press 3 seconds to power ON. • Press 5 seconds to power OFF.
3	Cable Release button	Press button and pull cable out.
4	Shutter Release button	• Press halfway down to perform auto focus. • Press all the way down to capture an image. • Press halfway down and release to return to preview mode.
5	Power indicator	• indicates the power is ON. • indicates the power is going to go OFF. • indicates the power is OFF.
6	USB Connection indicator	• indicates the USB connection is normal. • indicates no connection.
7	Rapid USB Cable	Insert one end of the cable into the bottom of the camera until it fits tightly in place; insert the USB end of the cable into the computer USB port tightly.

Wireless Camera Overview

Figure 2 Wireless Camera Components Overview

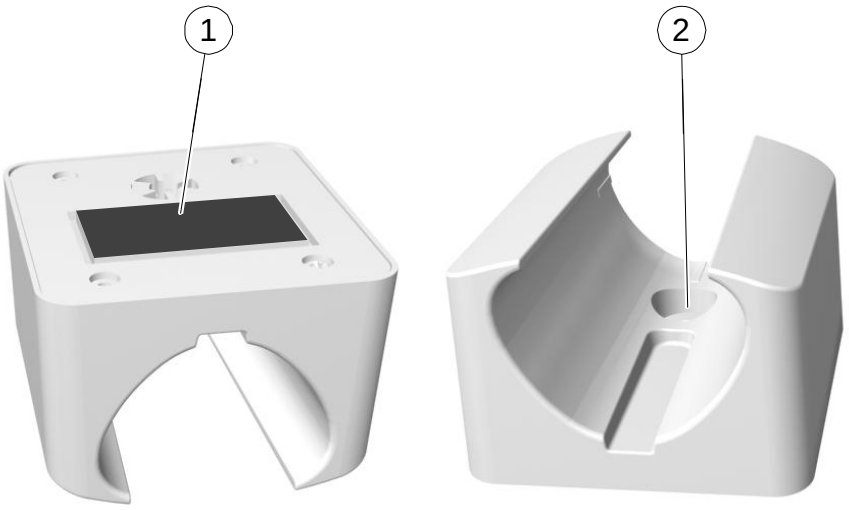


1	LED and Lens window	View white LEDs that illuminate the oral cavity.
2	Power ON/OFF button	• Press 3 seconds to power ON. • Press 5 seconds to power OFF.
3	Battery Release button	Press button and pull battery out.
4	Shutter Release button	• Press halfway down to perform auto focus. • Press all the way down to capture an image. • Press halfway down and release to return to video mode.
5	Battery indicator	• indicates the battery is charged and working properly. • indicates the battery is low. • indicates the power is OFF.
6	WiFi indicator	• indicates the wireless connection is normal. • indicates no connection.
7	Battery	Insert rechargeable battery into the bottom of the camera until it fits tightly in place.

Camera Holder Components Overview

Place the camera in the holder when you are not using the camera.

Figure 3 Camera Holder Components Overview



1 Adhesive tape

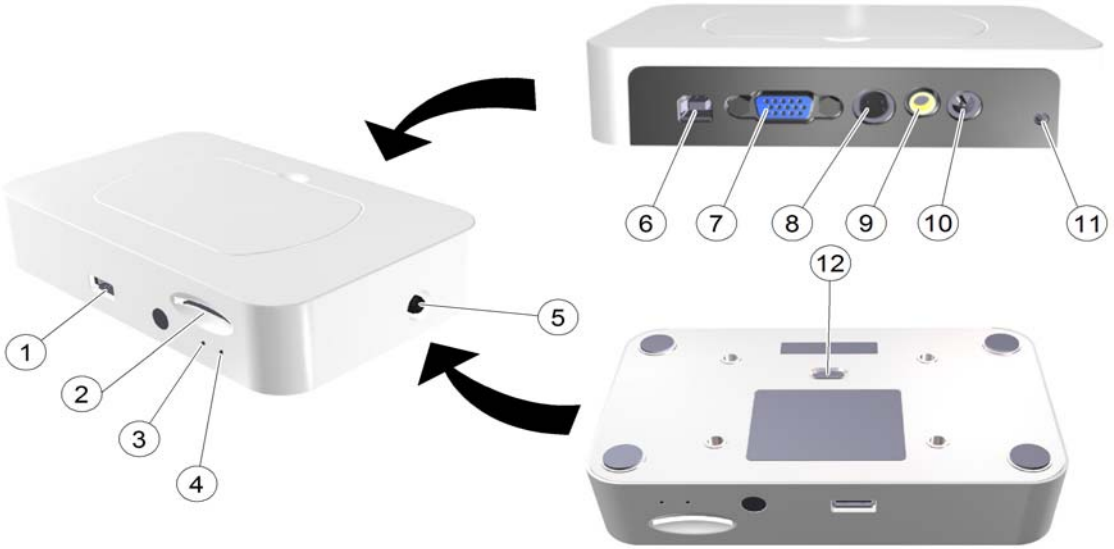
2 Opening to fasten the holder securely to the surface using a screw

Note: The camera reverts to sleep mode when it is in the holder. If the camera is in the holder for more than 3 hours (default), it shuts down. To change the default automatic power-off time, see “General Preferences” on page 18.

Docking Station Components Overview (Wireless)

The docking station provides power to the camera and enables you to connect the camera to a computer or a video monitor. The docking station contains the SD card socket and all the connections to use the camera.

Figure 4 Docking Station Front, Back, and Bottom View Components



1 USB connector to the camera

2 SD card socket

3 Power indicator

- indicates the power is ON.
- indicates the power is OFF.

4 WiFi indicator

5 Antenna connector

6 USB connector to the computer

7 VGA connector

8 S-video connector

9 AV-out connector

10 Power DC-in connector

11 DC-out connector

12 Output switch: NTSC, PAL, S-Video, VGA

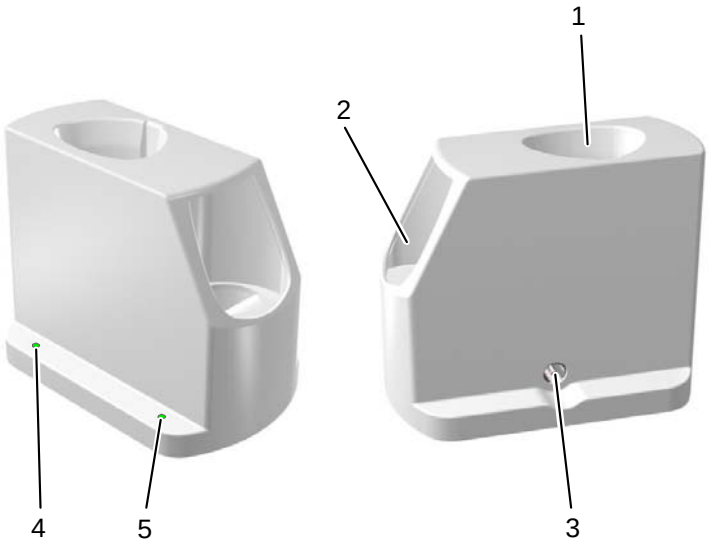
Charge Station Components Overview (Wireless)

The charge station charges the battery in the wireless camera and the additional battery simultaneously or separately. You can use the charge station as a stand-alone unit or attach it to the docking station. The power for the charge station comes from the docking station or from the power adapter if it is used as a stand-alone unit.

It takes 2 hours to charge the battery. A fully charged battery lasts approximately 45 minutes.

Important: As with all lithium-ion batteries, the discharge time will slowly decrease over time. When the discharge time becomes too low to perform operations, the battery must be replaced.

Figure 5 Charge Station (Wireless) Components Overview



1 Camera port

2 Additional battery port

3 Power input

4 Camera indicator

- indicates the charging is completed.
- indicates the charging is in progress.
- indicates a poor contact. Re-insert the camera.
- indicates no camera or no power to the charge station.

5 Battery indicator

- indicates the charging is completed.
- indicates the charging is in progress.
- indicates a poor contact. Re-insert the battery.
- indicates no battery or no power to the charge station.

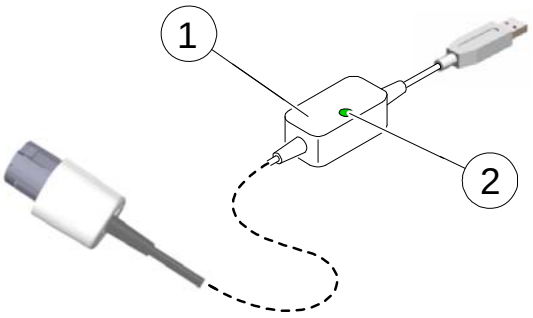
Note: The camera reverts to sleep mode when it is in the charge station.

Note: If the camera is in the charge station for more than 3 hours (default), it shuts down. To change the default automatic power-off time, see "General Preferences" on page 18.

Rapid USB Cable Overview

The Rapid USB Cable is used for data transmission and uninterrupted power supply, with an embedded battery. It is intended to reduce the start-up time by avoiding the power-off and power-on cycle when moving the camera between computers or docking stations. When the cable is connected to the computer or docking station, the USB power supply charges the embedded battery. When the cable is not connected to the computer or docking station, the camera is powered by the embedded battery and kept in the power saving mode. If not connected to the computer or docking station within 30 minutes, the camera turns off automatically. The cable can be used with the Intraoral Camera (Wired USB and Wireless models) with Firmware 1.1.5.X / 1.0.5.X or above.

Figure 6 Rapid USB Cable Overview



1 Battery

2 Battery indicator

- indicates the battery is charged.
- indicates the battery charging is in progress.
- indicates the battery is not being charged.

4 CS 1500 Software Overview

Minimum Computer System Requirements

For the minimum computer system requirements, see the **CS 1500 Intraoral Camera Safety and Regulatory Guide**.

Important: It is MANDATORY to check that your computer system configuration is compatible with the computer system requirements for the CS 1500.

General Software Overview

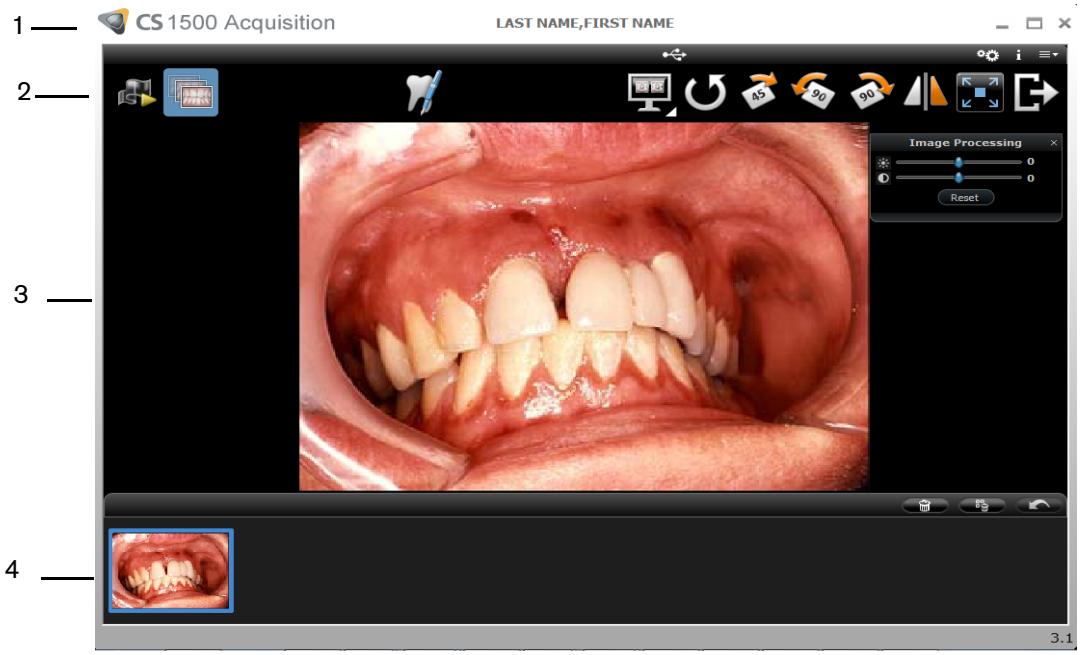
The CS 1500 intraoral imaging system operates with the following software:

- **CS Imaging Software**
- Imaging software using a TWAIN interface
- **Acquisition** interface

Acquisition Interface Overview

The **Acquisition** interface is a user-friendly working interface that was designed and developed specifically for the CS 1500. It can acquire and review videos and images of the oral cavity and export them to the **CS Imaging Software** for storage.

Figure 7 Acquisition Interface Overview



1	**Title Bar**:	Displays the patient's name.
2	**Toolbar**:	See "Toolbar Overview."
3	**View Screen:**	Displays live video, selected captured image, or recorded video.
4	**Image Gallery**:	Displays thumbnails of all captured images and recorded videos.

Toolbar Overview

The Toolbar enables you to manage the following features:

- Live video recording, viewing, and managing features.
- Image capturing, viewing, and managing features.

Video Toolbar

The video toolbar enables you to launch, record, and play a live or recorded video.

Video record button: Records a live video.

Play button: Plays a recorded video.

Pause button: Pauses a recorded video.

Stop button: Stops a recorded video.

Image Toolbar

The image toolbar enables you to capture, view, and manage a still image.

Capture button: Captures an image.

Reset button: Clears all changes made to an image.

Rotation button: Rotates an image 45°.

Rotation button: Rotates an image 90°.

Rotation button: Rotates an image counter-clockwise 90°.

Common Video and Image Toolbar

The following buttons are shared by the video and image screens:

Live video button: Launches the live video.

Review button: Reviews images and recorded videos.

Tooth chart comment button: Accesses the tooth chart dialog box to associate a tooth/teeth with the selected image and enables you to write comments in the **Comments** field.

Select a format button: Click to access the last selected format. Click to access the **Select a format** dialog box to select a new display format.

Mirror image and Video button: Mirror the live video and the captured images.

Full screen button: Displays the live video, recorded video, and the captured images in full screen.

Exit button: Closes the **Acquisition** interface.

USB connection status icon: Displays the camera USB connection status.
If the icon is red, the USB is disconnected.

Preference button: Accesses the **Preferences** dialog box.

Information button: Accesses information on the software version, firmware version, and camera serial number.

Online help button: Accesses the online help.

Wireless connection status icon: Displays the wireless camera connection status. If the icon is red, the wireless camera is disconnected.

Displays when the camera enters sleep mode.

Image Gallery Toolbar

The image gallery toolbar enables you to manage videos and images displayed in the image gallery.

Delete button: Deletes selected images and recorded videos.

Delete all button: Deletes all images and recorded videos in the image gallery.

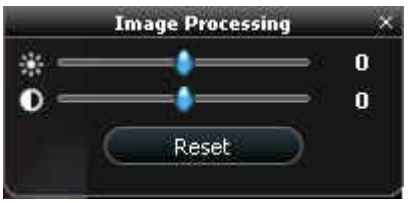
Restore button: Restores the last deleted image or recorded video.

Dialog Box Overview

Image Processing Dialog Box

The image processing dialog box enables you to manage the image contrast and brightness.

Figure 8 Image Processing Dialog Box



Brightness button: Adjusts the brightness of the image.

Contrast button: Adjusts the contrast of the image.

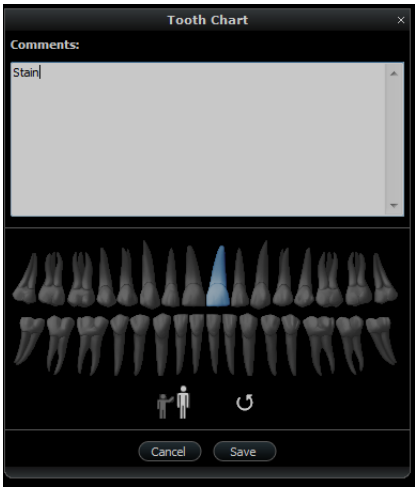
Scroll button: Increases or decreases the brightness and contrast of the image.

Reset button: Clears all brightness and contrast changes made to the image.

Tooth Chart Dialog Box

The tooth chart dialog box enables you to select tooth numbers associated with the image or video.

Figure 9 Tooth Chart



Comments field: Enables comments to be associated with an image or video.

Dental arch: Enables tooth selection.

Adult dental arch: Enables tooth selection for an adult.

Child dental arch: Enables tooth selection for a child.

Reset button: Clears all tooth selections.

Cancel button: Cancels all tooth selections.

Save button: Saves tooth selections.

Preferences Dialog Boxes Overview

The **Preferences** dialog boxes enable you to select the camera and **Acquisition** software settings. Set up your preferences before using the camera.

General Preferences

Figure 10 General Preferences

The **General Preferences** dialog box enables you to select the following options:

- **Language**: Select the menu language.
- **Tooth numbering system**: Select the tooth numbering system.
- **2 Level capture**: Enable/disable the two level capture feature.
- **Frequency setting**: Select the local electric frequency.
- **Power off automatically**: Select the automatic power off time, from 1-9 hours. The default time for powering off automatically is 3 hours.
- **Capture sound**: Enable/disable the audio sound when an image is captured.
- **Record sound**: Enable/disable the audio sound when a video is recorded.

Important: Ensure that the proper frequency setting is selected for your region. The wrong setting can negatively impact image quality.

Video Adjustment Preferences

Figure 11 Video Adjustment Preferences

The **Video Adjustment Preferences** dialog box enables you to adjust the following settings:

- **Brightness Setting**: Select the video brightness setting.
- **Contrast Setting**: Select the video contrast setting.

Tools Preferences

Figure 12 Tools Preferences

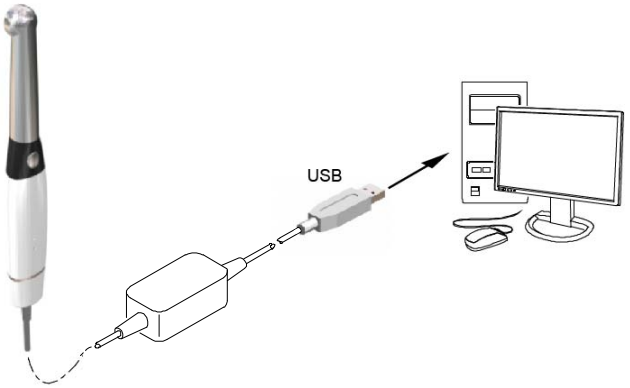
The **Tools Preferences** dialog box enables you to save log files for service information.

5 Setting Up the CS 1500 Intraoral Camera

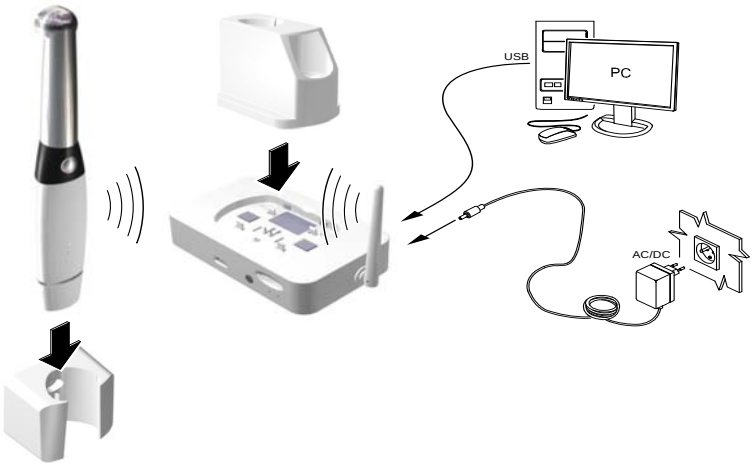
CS 1500 Camera Configuration Options

Option 1: Single Camera/Single Computer

- Single wired USB camera, directly connected to the computer configuration (see “Setting Up the Wired USB Camera” on page 28).

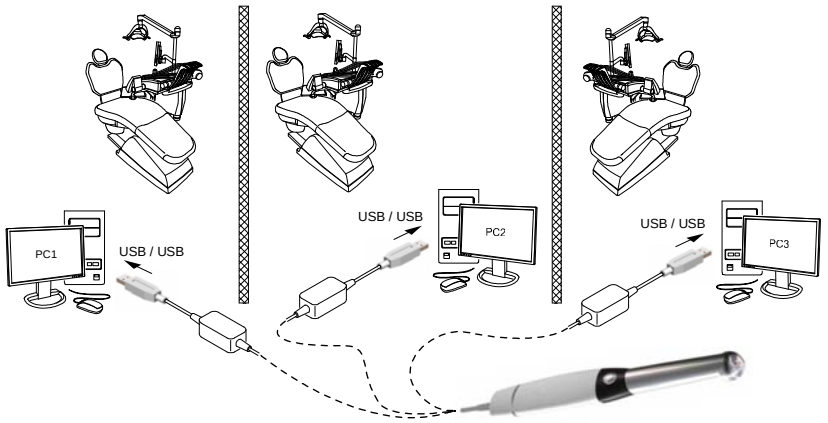


- Single wireless camera, connected to the computer using the docking station configuration (see “Setting Up the Wireless Camera” on page 30).

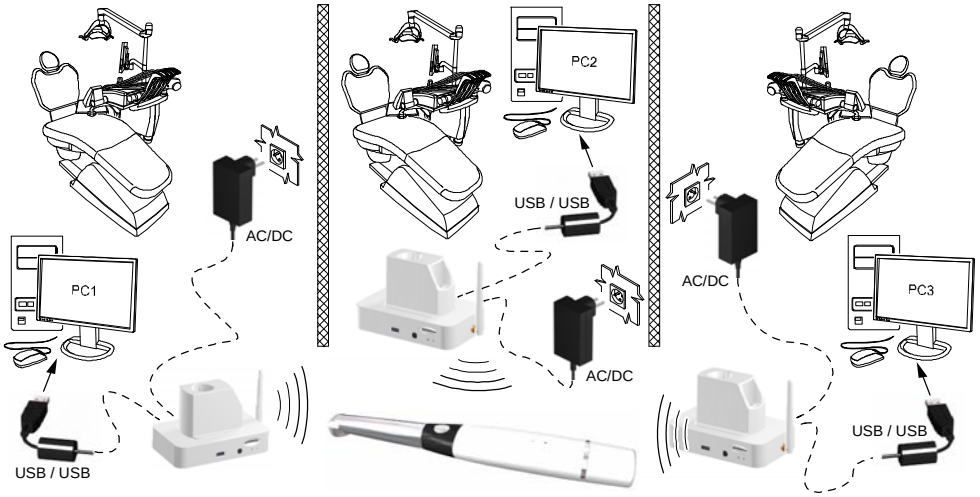


Option 2: Single Camera/Several Computers

- Single wired USB camera, connected to several computers (one computer at a time) using a USB configuration (see “Setting Up the Wired USB Camera” on page 28).

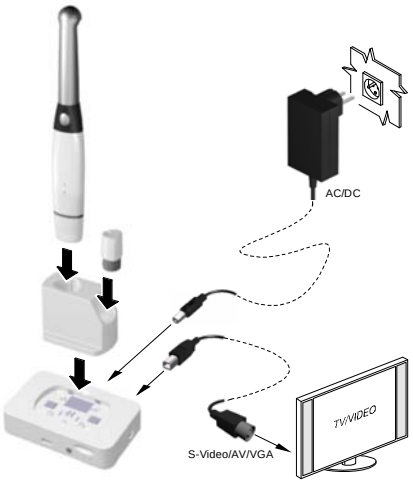


- Single wireless camera, connected to several computers using the docking station configuration (see “Pairing the Wireless Camera to the Docking Station” on page 34).



Option 3: Single Camera/Single Monitor

Single wireless camera, connected to the monitor using the docking station configuration (see “Connecting the Docking Station to a Video Monitor” on page 38).



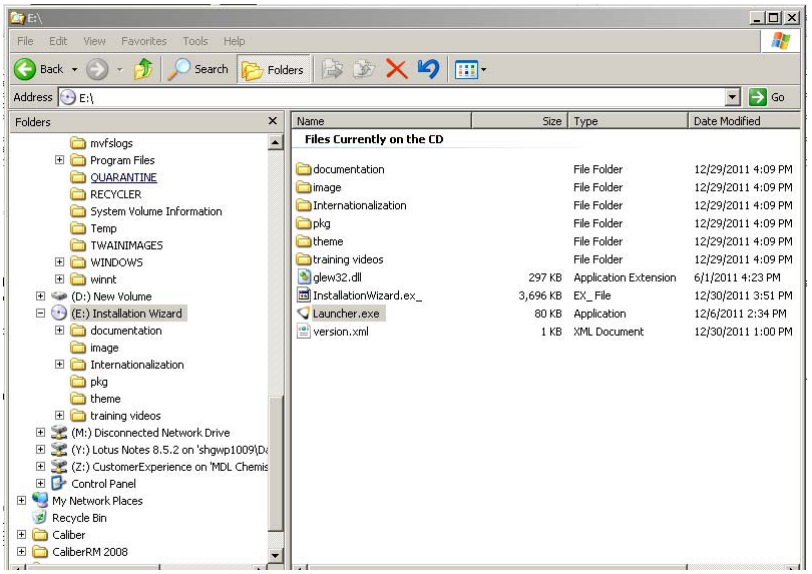
Installing the Software

To install the software on the computer, follow these steps:

1 Insert the **CS Imaging Software** DVD in the DVD drive and install the software. See the **CS Imaging Software** documentation: *CS Imaging - Installation and Configuration Guide* (SM998), for more information.

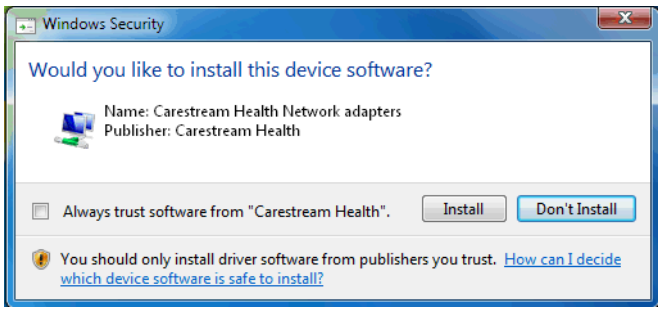
To install the imaging software using a TWAIN interface, see your imaging software user guide.

2 Insert the **CS Intraoral Cameras Installation Wizard** DVD in the DVD drive. If the DVD does not run automatically, navigate to your DVD drive in Windows Explorer and double-click the **Launcher.exe** file.



3 Follow the on-screen instructions to install the **Acquisition** interface and set up the camera.

A prompt asking you if you want to install the software might display.



Check **Always trust software from "Carestream Health"** and click **Install**.

Upgrading the Firmware

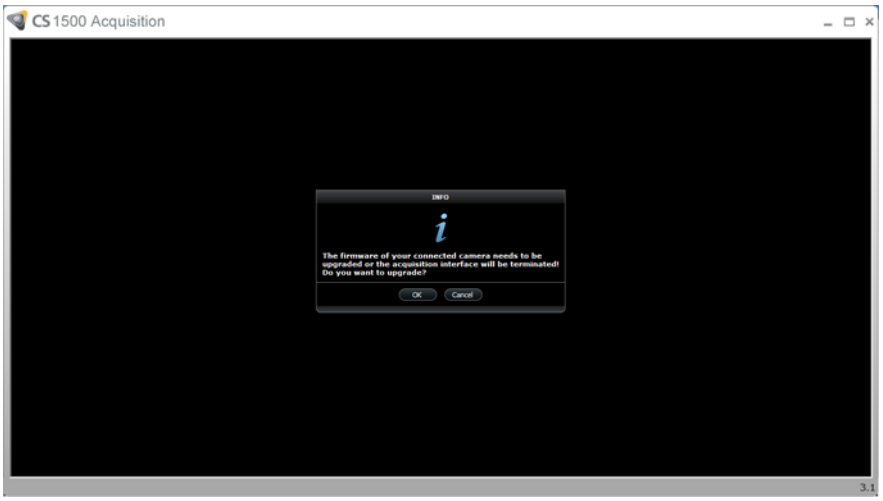
If you install a newer version of **Acquisition** software, you might need to upgrade the firmware. To upgrade the firmware, follow these steps:

1 Connect the camera to the computer.

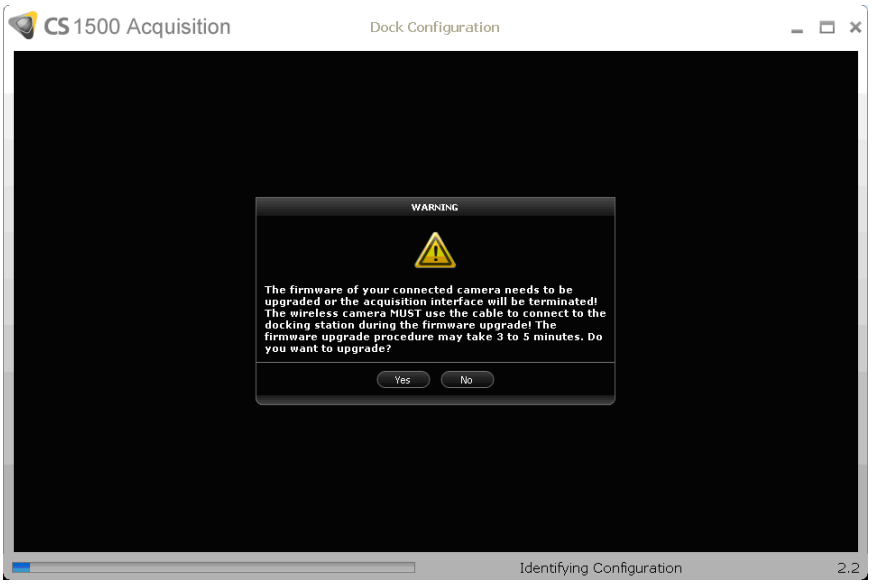
- For the wired USB camera, see “Setting Up the Wired USB Camera” on page 28.
- For the wireless camera, connect the wireless camera to the docking station with the USB cable. For the docking station connection, see “Setting Up the Wireless Camera” on page 30.

2 Access the **Acquisition** interface. See “Accessing the Acquisition Interface” on page 41. A message asks you to upgrade the firmware.

- Wired USB Camera

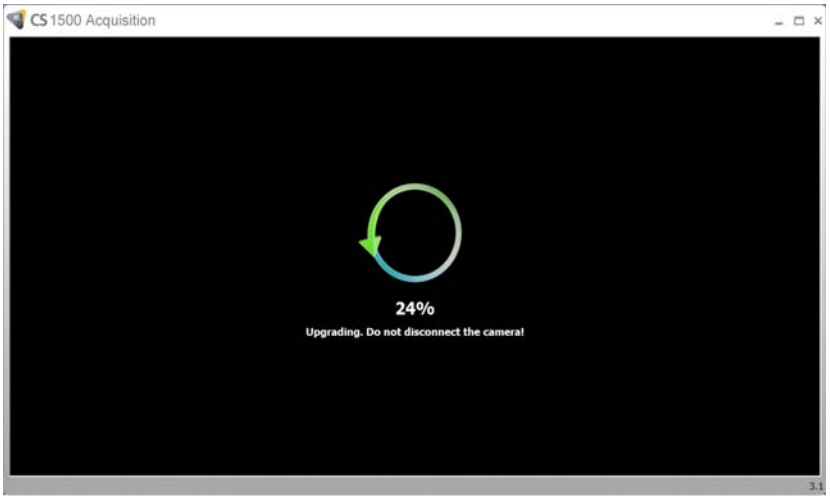


- Wireless Camera

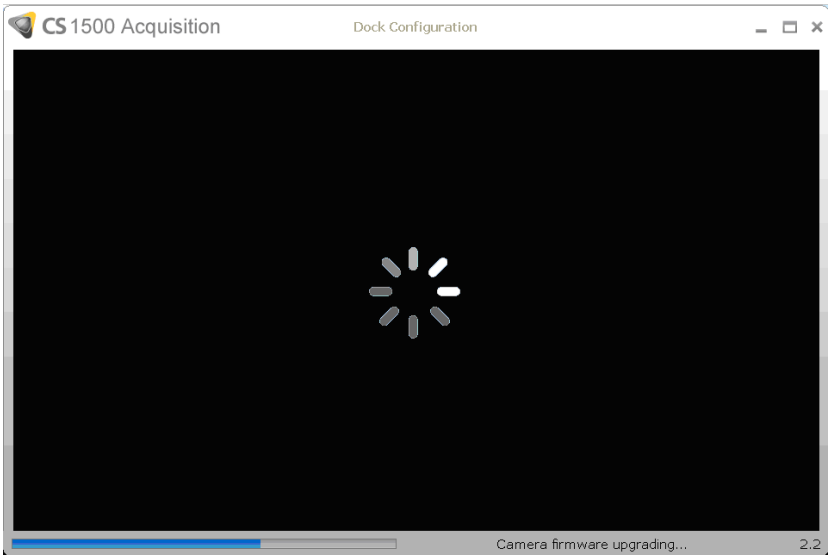


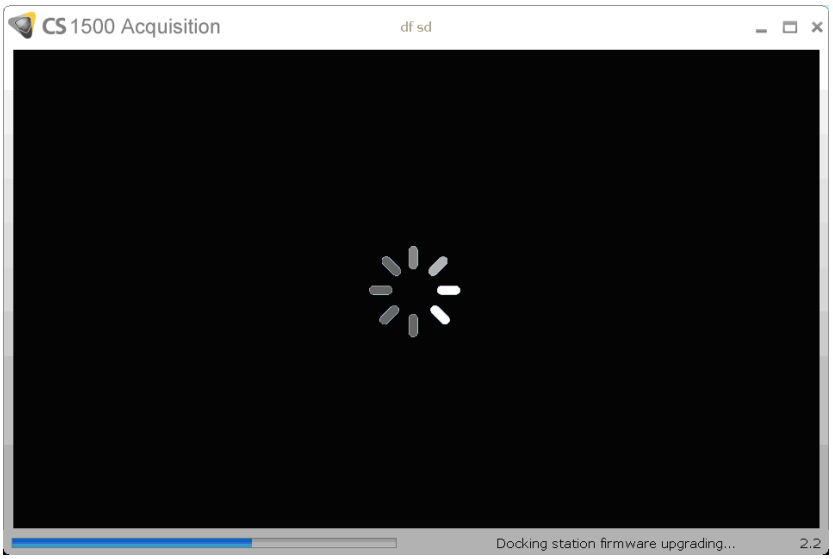
3 Click **Yes**. The firmware upgrade starts and the following windows are displayed:

- Wired USB Camera



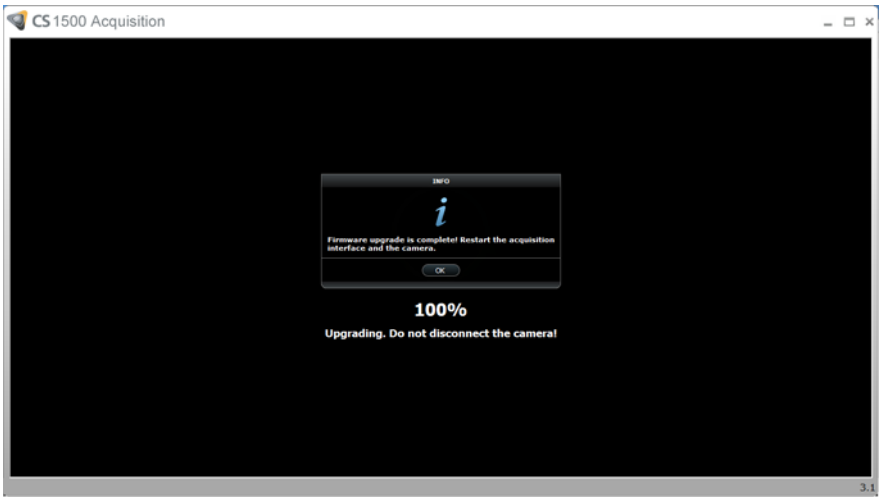
- Wireless Camera



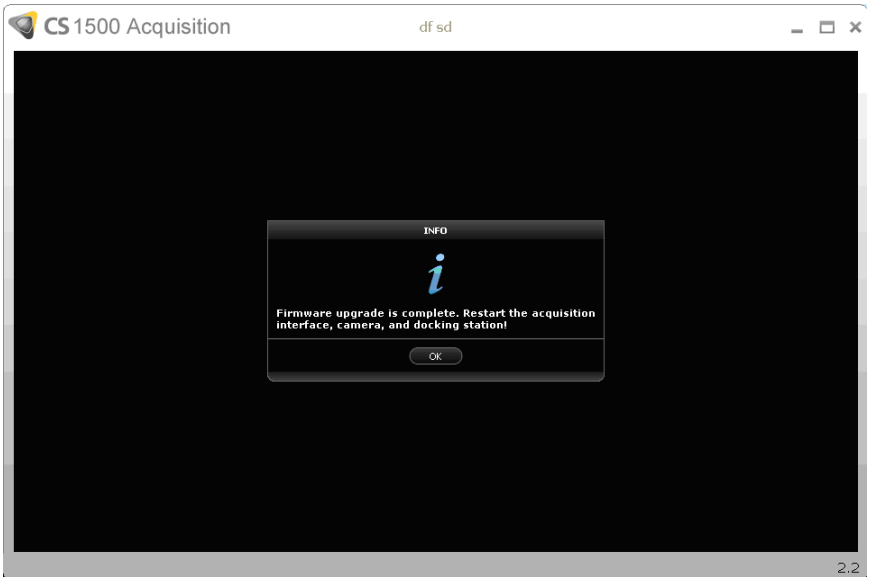


4 When the firmware upgrade is complete, you are prompted to restart the **Acquisition** interface, camera, and docking station.

- Wired USB Camera



- Wireless Camera



5 Click **OK** and then do one of the following.

- For the wired USB camera, restart the camera by unplugging the rapid USB cable end that is connected to the camera.
- For the wireless camera, restart the camera by unplugging the USB cable, and restart the docking station by unplugging the power cable.

6 Make sure that the firmware upgrade is successful.

- Reopen the **Acquisition** interface to see a live video without the firmware upgrade notification.

- Open the Information panel, and make sure the firmware version has been updated. For the wireless configuration, the docking station and the camera should be the same firmware version.

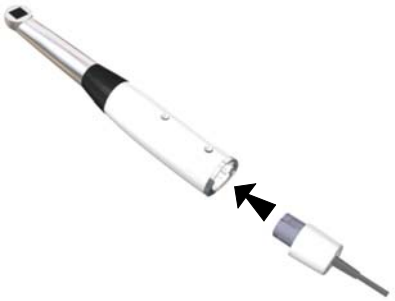
Setting Up the Wired USB Camera

You can connect the wired USB camera directly to a single computer or several computers (one computer at a time).

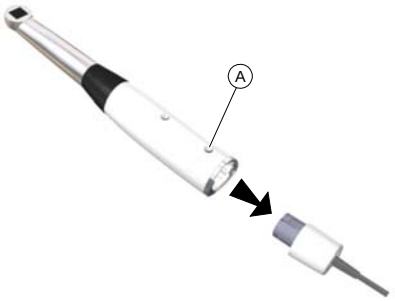
Important: Before connecting the camera and installing the camera network driver, you must have a Windows Administrator account.

To connect the camera directly to the computer, follow these steps:

1 Hold the camera in one hand and insert the cable end into the bottom of the camera.

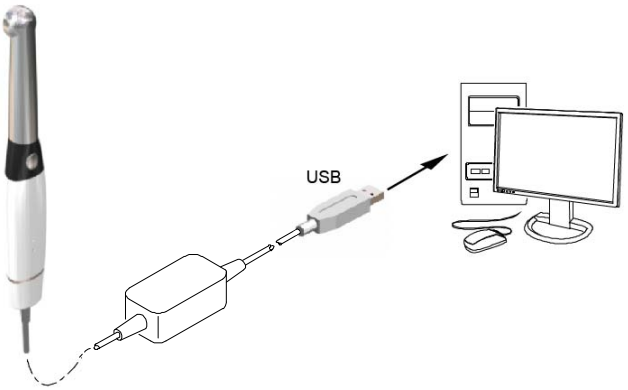


If you need to release the cable, press the **Cable Release** (A) button and gently pull the cable out.



2 Make sure the cable is locked into place.

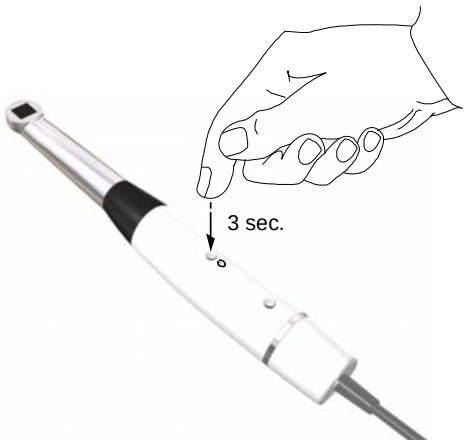
3 Insert the USB end of the cable into the USB port of the computer.



Note: If you use a desktop computer, connect the camera cable to the USB port located at the back of the computer.

Note: If the traditional USB cable with one connection to the computer cannot provide enough power to the wired USB camera, use the additional dual USB cable with two connections that is provided.

4 Press the ON/OFF button 3 seconds to power ON the camera.



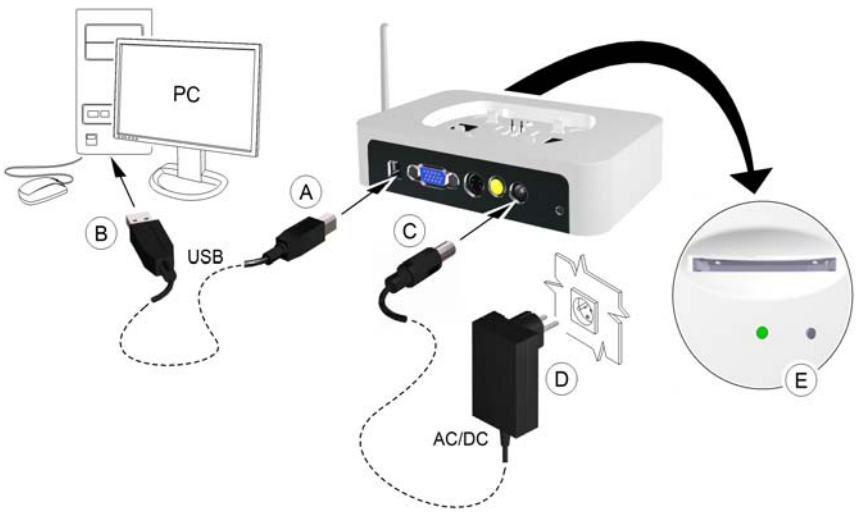
Setting Up the Wireless Camera

To set up the wireless camera to the computer using the docking station, follow these steps:

1 Screw the antenna into the connection on the right side of the docking station. Make sure the antenna is screwed tightly (not too tightly) into the connection.

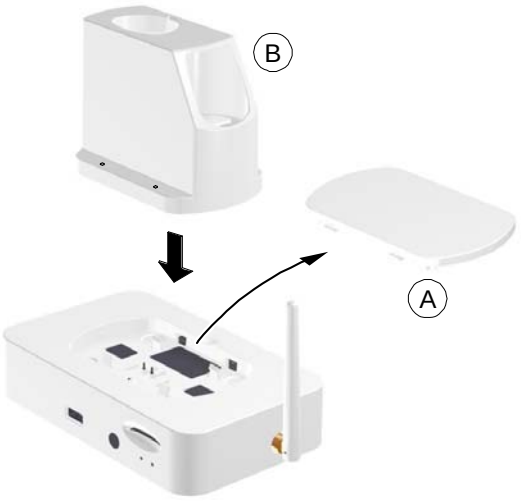
Important: A loose connection can negatively impact the wireless range for the camera.

2 Connect the computer USB cable (A) to the docking station and the other end of the USB cable to the computer USB port (B). Connect the DC power supply (C) into the docking station. Insert the DC power cord into the power outlet (D).



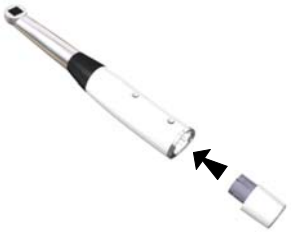
The docking station power indicator on the front of the docking station turns green (E).

3 Remove the top cover (A) from the docking station. Place the charge station (B) on top of the docking station. Verify the connections and align the section correctly. Press it into place.

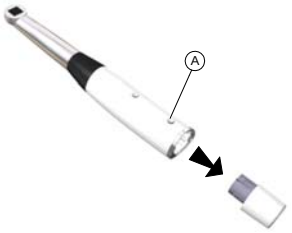


For a stand-alone charge station setup, see “Using the Charge Station as a Stand-Alone Device” on page 33.

4 Hold the camera in one hand, and with your other hand push the battery into the bottom of the camera.

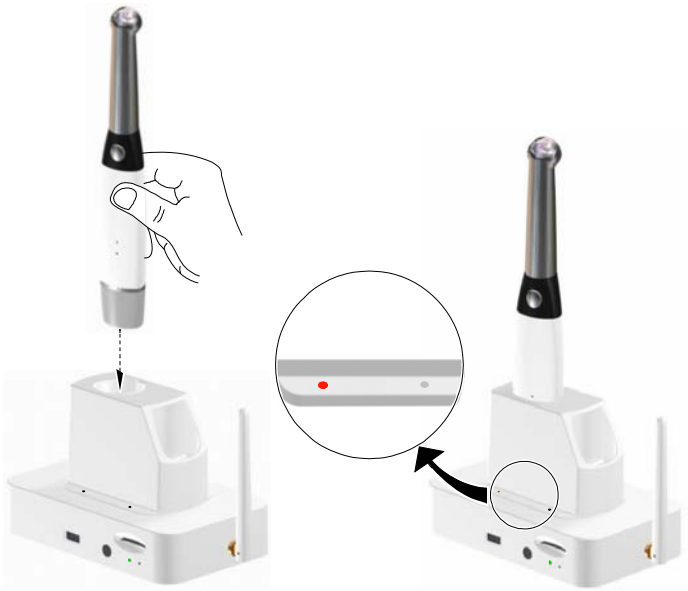


If you need to release the battery, press the **Battery Release** button (A) and gently pull the battery out.

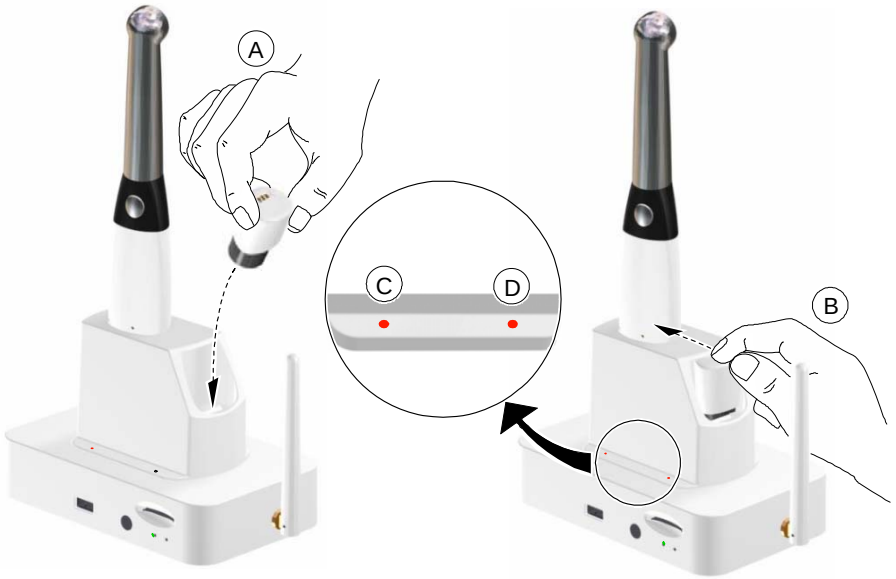


Make sure the battery locks into place.

5 Place the camera into the charge station.



6 Place the additional battery in the charge station (A) and push it down (B) to hold it in place. This enables you to always have an additional charged battery to use.



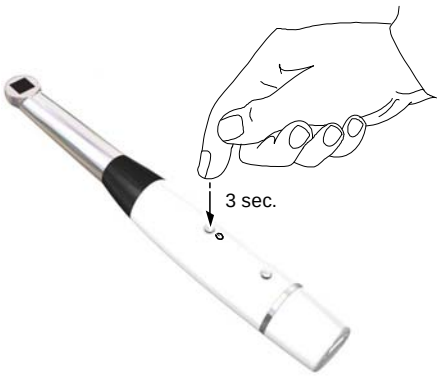
The left LED indicator (C) displays the camera charging status; it becomes solid orange when charging is in process.

The right LED indicator (D) displays the battery charging status; it becomes solid orange when charging is in process.

When the left (C) or the right (D) LED indicator becomes solid green, charging is completed.

Important: If an indicator light is flashing, you must re-insert the camera or the battery in the charge station.

7 Press the ON/OFF button 3 seconds to power ON the camera. Make sure that the battery is inserted correctly.



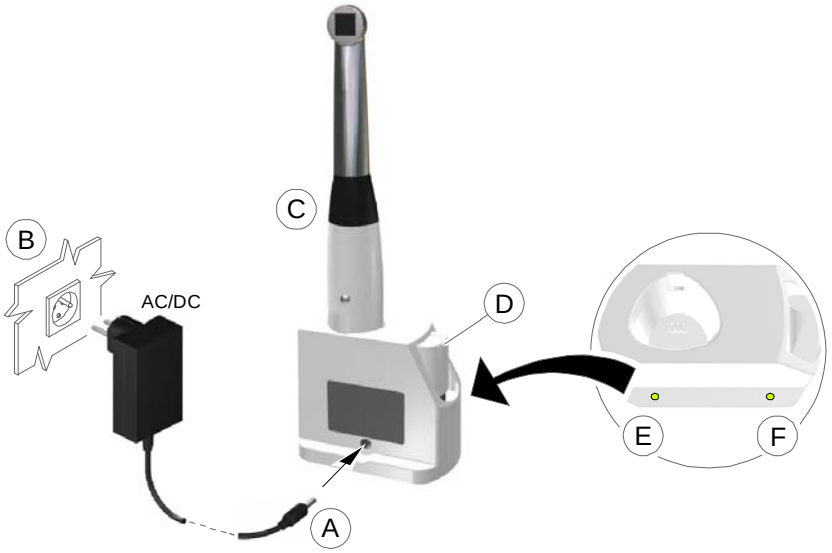
Using the Charge Station as a Stand-Alone Device

You can use the charge station as a stand-alone device placed on a table. Make sure to place it in a safe and clean place, free from water, fire, and any magnetic field.

To use the charge station as a stand-alone device, follow these steps:

1 Connect the power cable to the power input (A) of the charge station.

2 Connect the power plug to a wall outlet (B).



3 Insert the camera (C) and the additional battery (D) into the charge station.

The left LED indicator (E) displays the camera charging status; it becomes solid orange when charging is in process.

The right LED indicator (F) displays the camera charging status; it becomes solid orange when charging is in process.

The left (E) or right (F) LED indicators become solid green when charging is complete.

Pairing the Wireless Camera to the Docking Station

Wireless cameras are paired at the factory to the docking station that is shipped with the camera.

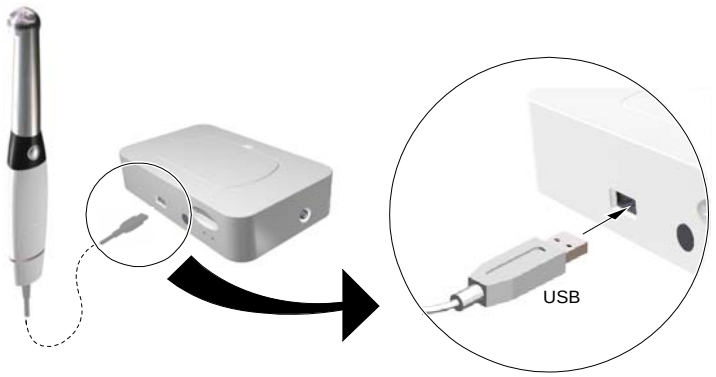
You might have to pair a camera to a docking station again if:

- You replace the original camera or the docking station.
- You want to use one camera with two or more docking stations that are connected to computers in individual operatories.

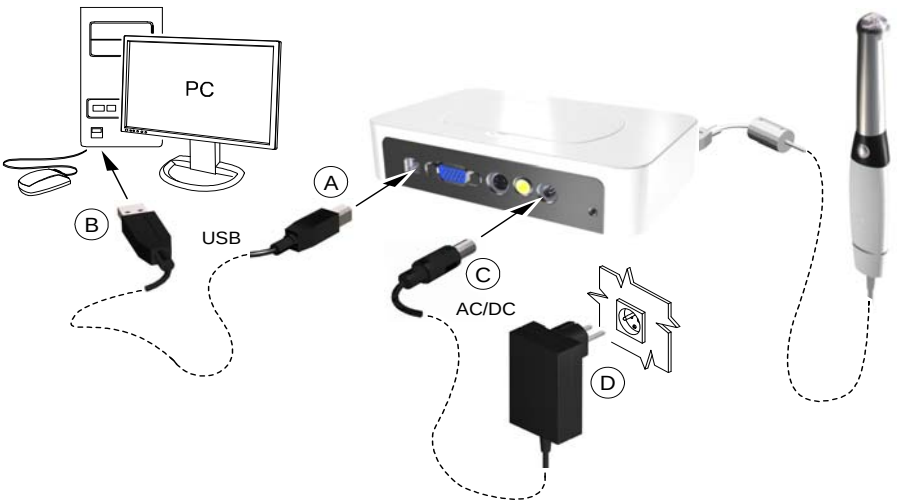
Important: You can pair one camera to two or more docking stations only when acquiring images using a computer, and not when acquiring images using a video monitor.

To pair the camera and the docking station, follow these steps:

1 Insert one end of the camera cable into the wireless camera and the other end of the cable into the docking station.



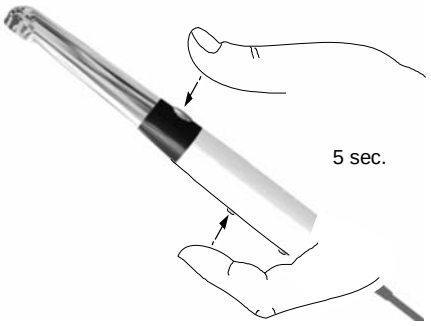
2 Insert one end of the USB cable into the USB port of the docking station (A) and the other end into the USB port of the computer (B). Insert the DC power cable into the (C) docking station and the other end into the power outlet (D).



3 Power ON the camera.

4 Open the **CS Imaging Software** and the **Acquisition** interface to see live video on the computer.

5 Perform the pairing by continuously pressing down on both the camera Power On button and the **Shutter Release** button for at least five seconds until the following message displays on the computer monitor: **Docking station and Camera have paired successfully.**

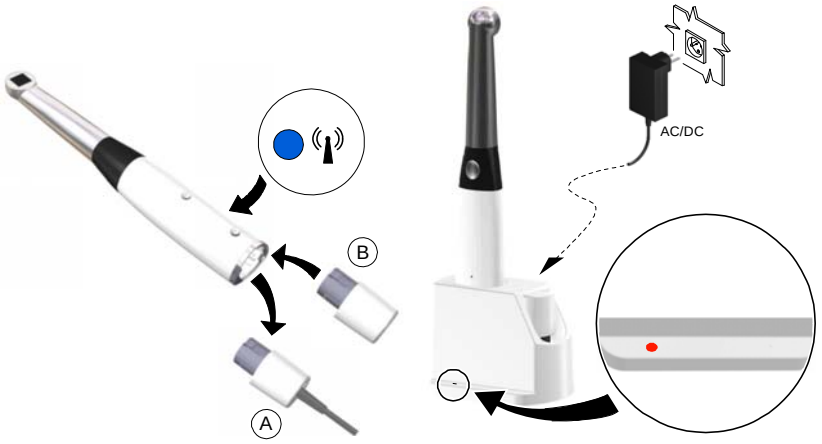


6 To pair the camera to additional docking stations, power off the camera and repeat steps 1 to 5 for each docking station.

Important: You must connect each docking station to one specific computer before pairing one camera to several docking stations.

7 After pairing the docking station, power off the camera, and replace the camera cable with a charged battery.

8 Restart the camera and operate the camera in the wireless mode.



To use different computers for the CS 1500 wireless camera, see “Acquiring Images Using Different Computers” on page 46.

Installing the Camera Holder

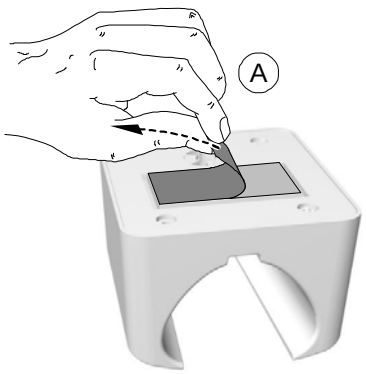
To install the camera holder, follow these steps:

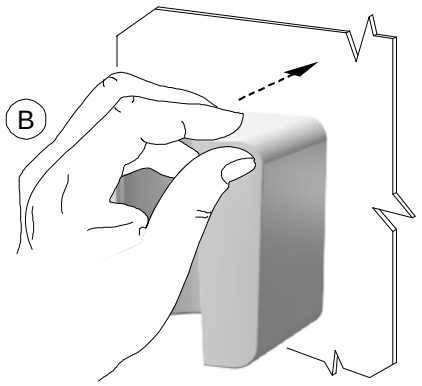
1 Choose a clean area on the wall that you can access easily.

2 Clean the surface on which you are going to fasten the camera holder.

3 Remove the adhesive tape protection from the support (A).

4 Place the taped side of the camera holder on the clean surface (B) and press firmly several times for correct adherence. The maximum adherence is obtained after two hours.



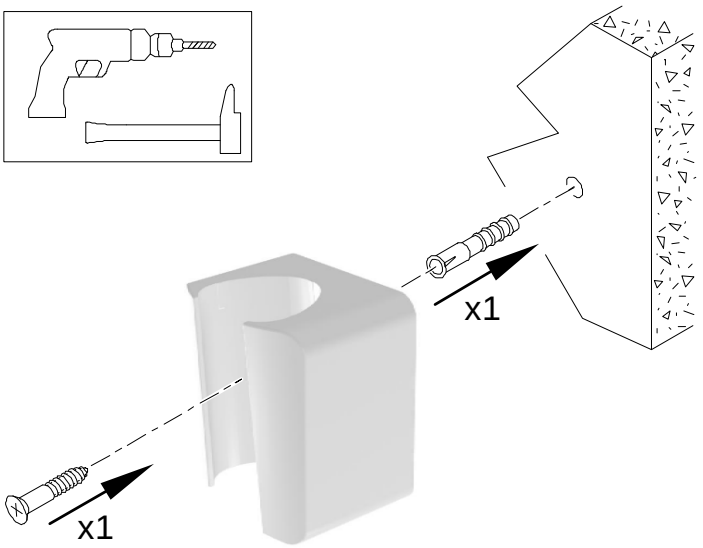


Important: You must avoid all stress on the camera holder during the first 2 hours.

Important: Adhesive tape can lose its adherence capability due to environmental and other factors. Check the adherence regularly to ensure that it is secure.

Important: Carestream Health is not responsible for damage involving the camera falling due to loosening of the adhesive tape.

5 For places on which you cannot use the adhesive tape, insert a screw through the appropriate hole in the camera holder and affix it to a solid surface.

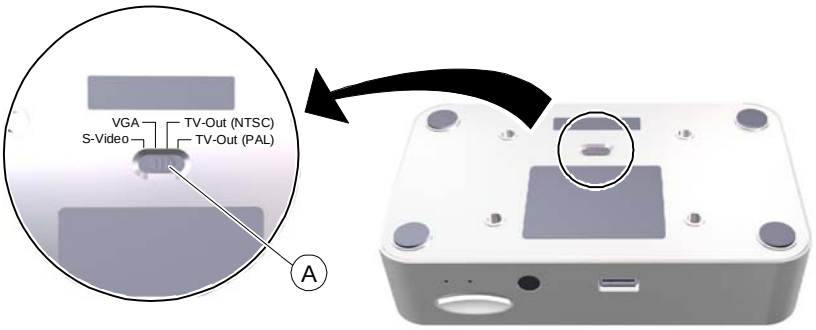


Note: The camera reverts to sleep mode when it is in the holder. If the camera is in the holder for more than 3 hours, it shuts down. To change the default automatic power-off time, see “General Preferences” on page 18.

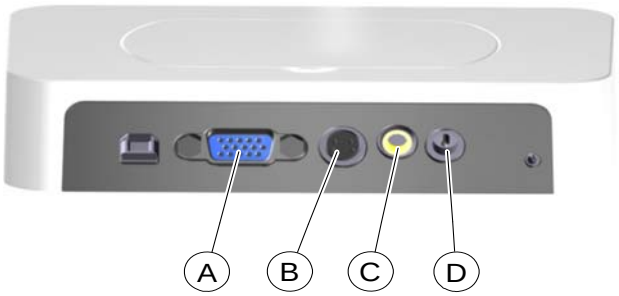
Connecting the Docking Station to a Video Monitor

To connect the docking station to a video monitor, follow these steps:

1 Using the switch at the bottom of the docking station, switch the output (A) to the correct video output: NTSC, PAL, VGA, or S-video.



2 Select the correct video cable (see “Packaging of the CS 1500 Camera” on page 3), and connect it to the docking station: VGA (A) (not supplied), S-video (B), AV-out (C).

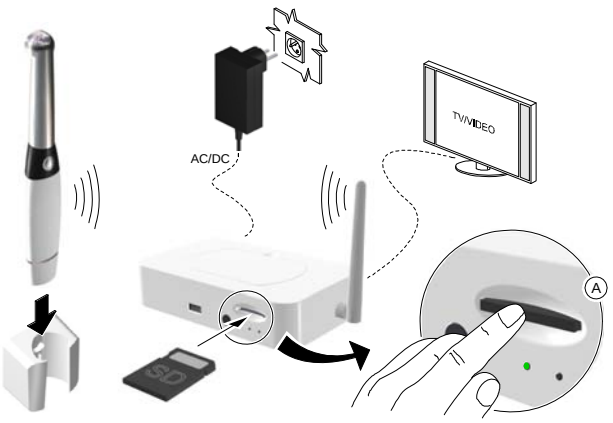


3 Connect the other end of the video cable to the monitor.

4 Connect the DC power supply to the docking station (D). Insert the DC power cord into the power outlet.

The power indicator on the front of the docking station turns green.

5 Insert the SD card into the socket on the front of the docking station (A).

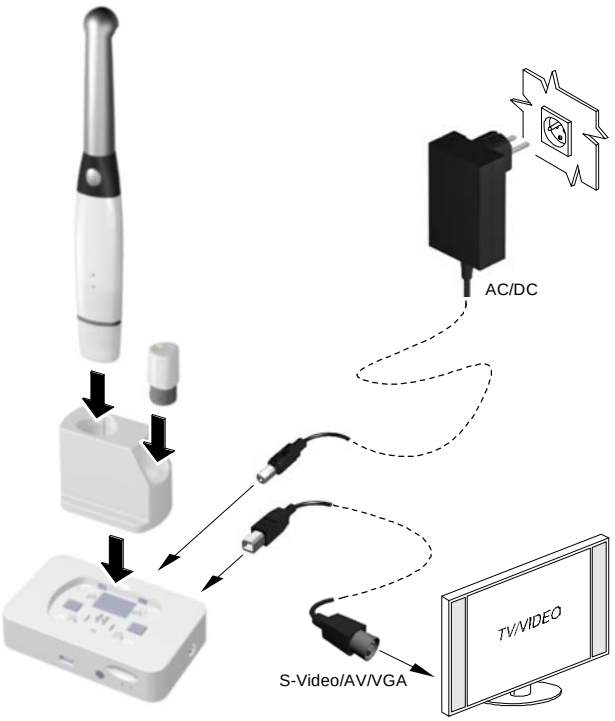


When the card is inserted, the images are transferred automatically to the card.

Without the SD card, or if the card is full, the docking station can store the last 12 images.

CAUTION: Do not remove the SD card while the docking station is accessing it. Wait until the SD card access icon at the lower-right of the monitor disappears.

Figure 13 Wireless Camera Connection to a Video Monitor Configuration



Video Monitor Equipment Status Icons

When using the camera and the docking station with a video monitor, the following icons are displayed on the video monitor to indicate equipment status:

Firmware Update Error

Firmware Update Successful

Firmware Update in Progress

No Connection between Docking Station and Camera

Connection between Docking Station and Camera via USB

Connection between Docking Station and Camera via WiFi

WiFi Code is Successful

WiFi Code Error

SD Card is Not Inserted

SD Card is Inserted

SD Card is Full

SD Card is Saving Files - Do Not Remove Card

Error Saving File to Internal Flash or SD Card

Saving to Internal Flash Successful

Internal Cache is Full

6 Getting Started

Accessing the Acquisition Interface

To access the **Acquisition** interface, follow these steps:

1 In the **Imaging** window,

- If you installed only the CS 1500, or you have installed the CS 1200 and/or CS 1600 camera before the CS 1500, click or .

- If you have installed a K 1000 camera before the CS 1500, click the arrow button on **or** , and select the CS 1500 camera option from the drop-down list.

The **Acquisition** interface is displayed.

> **Note:** When the icon with the number in the lower-right corner is displayed, the icon opens the last **Acquisition** interface used. To select another **Acquisition** interface, click the arrow button.

2 Select your preference settings.

Setting Up Preferences

Set up your preferences before using the camera. To set up your preferences, follow these steps:

1 On the **Acquisition** interface, click . The **Preferences** dialog box is displayed.

2 Click to set the General preferences.

3 Click to set the Video Adjustment preferences.

4 Click to set the Tools preferences.

You can now capture images or record videos.

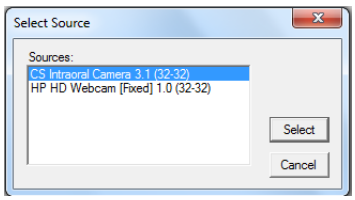
Using Imaging Software with TWAIN

Starting the Imaging Software

To acquire an image using imaging software via TWAIN, follow these steps:

1 From your imaging software, such as Photoshop, open the TWAIN interface. For example, in Photoshop, go to **Import** > **Select Source**.

The **Select Source** window is displayed.



2 Select **CS Intraoral Camera 3.1 (32-32)**, and click **Select**.

3 Open the **Acquisition** interface using the TWAIN interface. See the user guide for your imaging software.

Important: The third-party software used for image acquisition must be compliant with TWAIN.

TWAIN has the following limitations:

- TWAIN does not support the video file or tooth comment feature within the interface. The video file or tooth comment feature is disabled.
- After capturing images, click **Exit** to return to the third-party software interface. If the imaging software supports multiple image transfers, all images will be transferred.
- If the imaging software supports only a single image transfer, either the first or the last acquired image will be transferred.

Note: If the message **Camera setting changed, please restart your third party software** is displayed, you must restart the software, then reopen the **Acquisition** interface.

Setting Up Preferences

Set up your preferences before using the camera. To set up the preferences, see "Setting Up Preferences" on page 41.

You can now capture images.

7 Recording Video and Capturing Images

Preparing for Acquisition

Preparing the Camera

The protective sheath covers the camera and provides a sanitary shield for the patient. **Use a new protective sheath with each patient. Always discard the protective sheath after each use**. For additional protective sheaths, contact your dealer or the protective sheaths manufacturer.

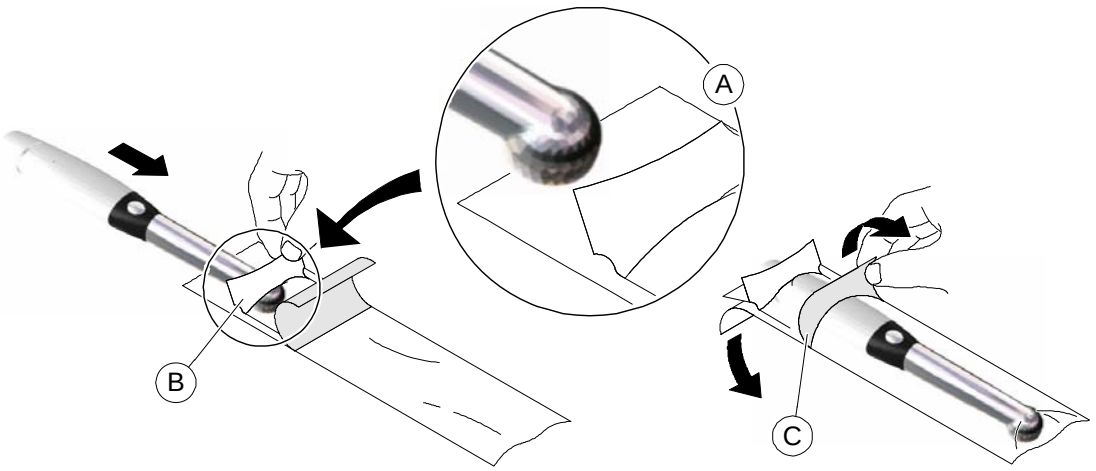
Important: Use only the protective sheaths designed specifically for this camera.

To prepare the camera, follow these steps:

1 Make sure the window is clean by wiping it with a moist, lint-free cloth or lens tissue.

2 Place the protective sheath, paper side down, on a flat surface.

3 With the camera window facing down (A), insert the camera all the way into the protective sheath between the protective sheath's white tab and paper backing.



4 Hold the protective sheath in place on the camera by gently pressing the white tab against the camera with your thumb (B).

5 Pull the blue tab on the front of the protective sheath straight down away from the camera (C) until the paper backing is pulled away. Discard the paper backing, leaving the clear plastic protective sheath on the camera.

6 Adjust the protective sheath if necessary. The end should be tight to prevent fogging or blurring of the image.

Note: Installing the sheath incorrectly has a negative effect on image quality.

Recording Video and Capturing Images on a Computer

Recording and Viewing Videos

To record or view a video, follow these steps:

1 Hold the camera over the area you want to view.

Live video is displayed on the **Preview** screen.

2 To record the video, on the **Acquisition** interface, click to record, and click again to stop the recording.

The **Preview** screen of the **Acquisition** interface shows the video recording.

3 Use the video toolbar to view the recorded video (see "Video Toolbar" on page 14).

4 Use the image gallery toolbar to scroll through or to delete the recorded video (see "Image Gallery Toolbar" on page 16).

5 Click to close the **Acquisition** interface and return to the imaging software interface.

The recorded video is saved and displayed in the **Patient history**.

6 Remove and dispose of the protective sheath.

Note: If the camera is idle for 1.5 minutes, it switches to sleep mode. To use it again, pick it up or press the **Shutter Release** button.

Note: When the camera is idle for more than 3 hours, it shuts down. To change the default automatic power-off time, see "General Preferences" on page 18.

Capturing and Viewing Images

To capture or view an image, follow these steps:

1 Hold the camera over the area you want to view.

Live video is displayed on the **Preview** screen.

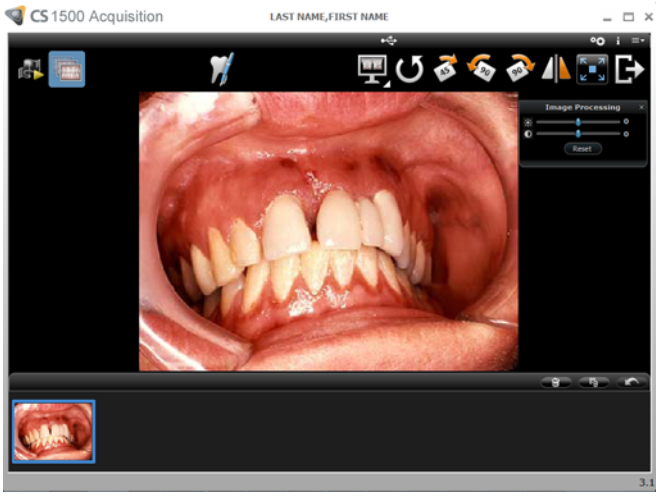
2 To capture an image, do the following:

Press the **Shutter Release** button on the camera.

OR

Click on the **Acquisition** interface.

The **Review** screen of the **Acquisition** interface shows the image.



3 Click to access the **Tooth Chart** dialog box, select the relevant tooth, and write comments in the **Comments** field (see "Tooth Chart Dialog Box" on page 17).

The selected images are displayed and saved temporarily in the image gallery.

4 Use the toolbar to view the image (see "Image Toolbar" on page 15).

5 Use the image gallery toolbar to scroll through or to delete the still images (see “Image Gallery Toolbar” on page 16).

6 Press the **Shutter Release** button halfway down and release it to return to the **Preview** window.

7 Click to close the **Acquisition** interface.

The recorded video is saved and displayed in the **Patient history**.

8 Remove and dispose of the protective sheath.

Note: If the camera is idle for 1.5 minutes, it switches to sleep mode. To use it again, pick it up or press the **Shutter Release** button.

Note: When the camera is idle for more than 3 hours, it shuts down. To change the default automatic power-off time, see “General Preferences” on page 18.

Acquiring Images Using Different Computers

Important: Acquiring images using different computers can only be performed if you have paired one camera to 2 or more docking stations (see “Pairing the Wireless Camera to the Docking Station” on page 34**).**

If you want to acquire images using different computers, follow these steps:

1 Select the computer connected to the idle docking station for image acquisition.

2 Click the switch button on the **Acquisition** interface. The idle computer becomes active.

3 To record a video or capture an image, see “Recording and Viewing Videos” on page 44 or “Capturing and Viewing Images” on page 45.

Note: The status of the previously used computer is changed from active to idle.

Acquiring Images Using a Video Monitor

When you acquire images using the camera with a video monitor, you can view live video and captured images. You can store up to 12 images in the docking station or an additional 10,000 or more images on the SD card in the docking station.

If you want to manipulate, label, or store images, move the images from the SD card to your computer, and then view them using any software capable of viewing **.jpg** images.

To acquire images using a video monitor, follow these steps:

1 Hold the camera over the area you want to view. Live video is displayed on the video monitor.

2 Press the **Shutter Release** button on the camera to capture an image. The still image is displayed on the video monitor (see “Wireless Camera Overview” on page 7).

3 Press the **Shutter Release** button on the camera halfway down, and release it to view live video on the video monitor.

4 When image acquisition is completed, remove and dispose of the protective sheath.

8 Maintenance

Cleaning and Disinfecting the Camera

You must clean and disinfect the CS 1500 and accessories regularly.

The camera is not delivered in disinfected condition. To ensure maximum hygienic safety for the patient, carefully follow the instructions to disinfect the camera before use.

Important: For information on cleaning and disinfecting, see the CS 1500 Intraoral Camera Safety and Regulatory Guide.

9 Troubleshooting

Troubleshooting a CS 1500 Wired USB or Wireless Intraoral Camera

Problem Description	Action
No image is displayed on the screen.	• Make sure the power indicator LED on the docking station is green. • Make sure the power indicator LED on the camera is green. • If you use a video monitor, make sure the correct port is used to connect the docking station to the video monitor. • Disable the firewall and the antivirus software, then try again. If an image is now displayed, perform the necessary adjustments to the firewall and the antivirus software settings before opening the **Acquisition** interface again.
The camera captures an image but does not display live video or record video.	• Make sure the computer meets the minimum system requirements. • Make sure you use the USB cable provided with the CS 1500 intraoral camera. • Specify the integrated graphic card for the CS 1500 **Acquisition** software as follows: 1. Open NVIDIA Control Panel (right-click on the **Desktop** and select **NVIDIA Control Panel**). 2. Navigate to 3D Settings – Manage 3D Settings. 3. On the Global Settings tab, select **Auto-select** for the preferred graphics processor. 4. On the Program Settings tab, click **Add** to add **C:\Program Files (x86)\Common Files\Trophy\Acquisition\DriverTaurus\taurus_acq.exe** if it is not already in the program list, and then select it from the program list. 5. Select **Integrated graphics** from the preferred graphics processor list. 6. Click **Apply**. 7. Reopen the **Acquisition** software.
After installing the camera, other USB devices do not work correctly.	• Plug the camera into a different USB port (for desktops, it is recommended to use the rear USB ports). • If the camera is directly connected to the computer, try using a USB hub. If using a USB hub, try connecting the camera directly to the computer.
The camera is not active within the **CS Imaging Software** interface. The camera icon is “grayed out.”	• In the **CS Imaging Software**, go to **Options** -> **Preferences** -> **Camera**. Make sure that **Use a video capture source** box is checked. • From Windows Control Panel, select **Add or Remove Programs**, and make sure that **CS Acquisition Interface** is displayed. • Reinstall the **Acquisition** software.

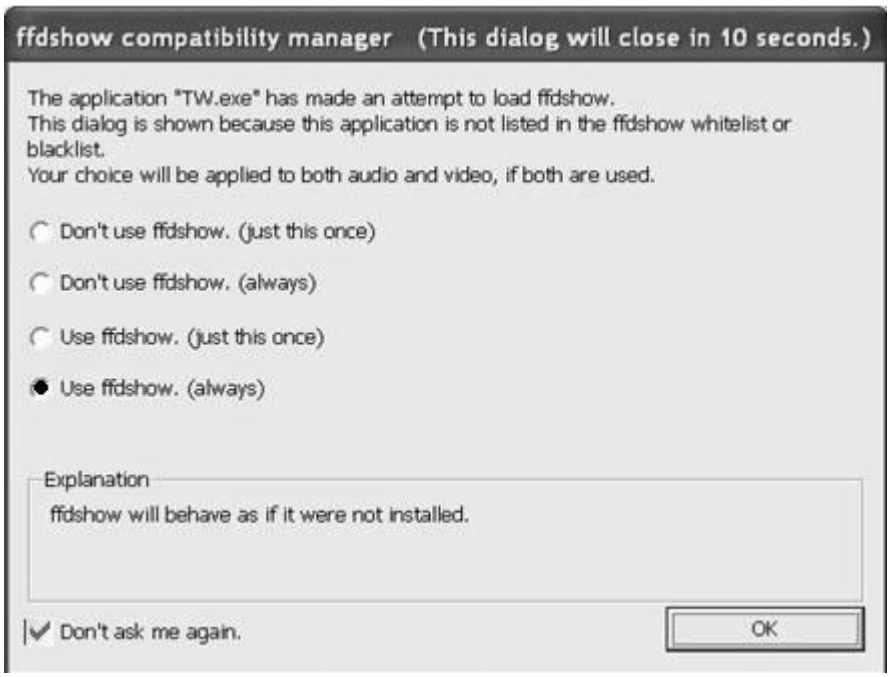
Problem Description	Action
The colors of the live video or captured images are not accurate.	• On the **Acquisition** interface, click and select **Video Adjustment Preferences**, then adjust contrast and brightness. • Check the contrast and brightness of the computer monitor. • Reboot the camera.
Cannot enter tooth number in **Tooth number** option.	Make sure the correct country/region for the tooth number standard is selected in the **General Preferences**.
Inconsistent auto focus or blurred image.	• Make sure the lens is not fogged. • Make sure the protective sheath is flattened against the lens and properly inserted (transparent side facing the lens). • Try restarting the camera. • Try replacing the sheath. See "Preparing for Acquisition" on page 43 for more information.
Live video/recorded video is choppy or lagging.	Make sure that the graphics card is using the latest drivers.Visit the website of the graphics card manufacturer to learn how to update the drivers.
Camera focuses on sheaths during auto-focus process.	During the auto-focus process, the camera may temporarily focus on the sheath prior to focusing on the correct item. Make sure the protective sheath is flattened against the lens and properly inserted (transparent side facing the lens).
The camera does not power up properly or the white light LEDs never turn on for the Wired USB model.	Use the dual USB cable to provide additional power to the camera.

The **Activate Camera** button is not available for the Wireless model.	• Make sure the CS 1500 intraoral camera is properly paired to multiple docking stations.
	• Make sure that:
	  • The correct version of **CS Imaging Software** is installed.
	  • The camera and docking station have the correct versions of firmware installed.

The WiFi channel is not changed when using the WiFi Channel tool.	• Use a third-party tool (such as inSSIDer tool) to identify the current WiFi channel.
	• Use the **CS Intraoral Camera Installation Wizard** to change the WiFi channel.
	  • Connect the CS 1500 camera and the docking station, and power on the camera.
	  • Make sure the blue indicators are on for both the camera and the docking station.
	  • Double-click **wizard.exe** to launch the **CS Intraoral Camera Installation Wizard**.
	  • Follow the on-screen instructions to change the WiFi channel.

Troubleshooting the System Setup

Error Message: ffdshow compatibility manager TW.exe

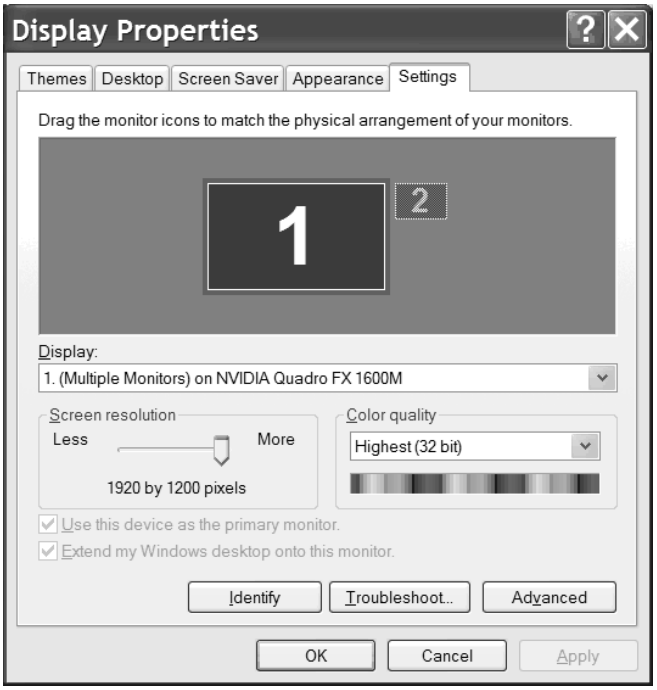


1 Select **Use ffdshow (always)** and **Don't ask me again**.

2 Click **OK**.

Live Video Does Not Work

Make sure the hardware acceleration of the computer graphics card is correctly set up.

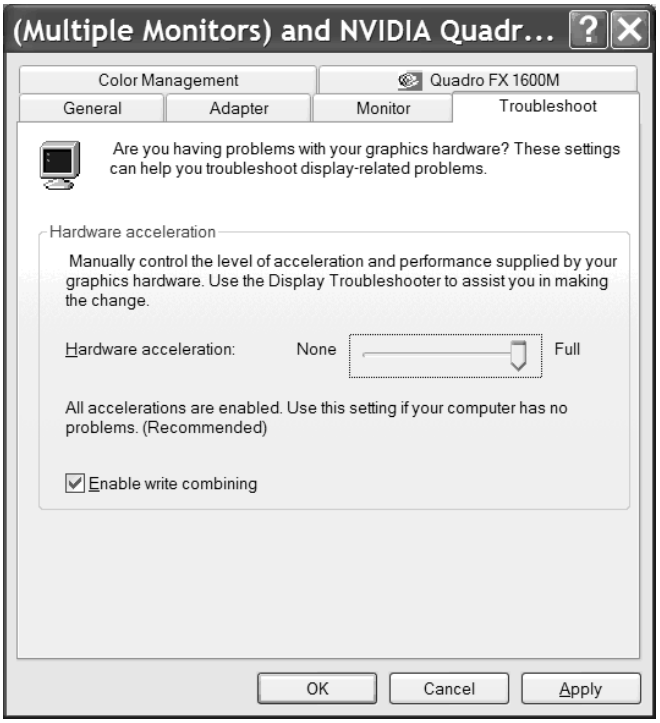


To set the hardware acceleration of the computer graphics card, follow these steps:

1 Right-click the desktop window and select **Properties**.

2 Click the **Settings** tab.

3 Click **Advanced**. The following window is displayed.



4 Click the **Troubleshoot** tab.

5 Set **Hardware acceleration** to **FULL**.

6 Select **Enable write combining**.

7 Click **Apply**.

10 Contact Information

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